<u>Terms & Conditions – Indulgent Escapes by Jet2holidays – International Day of Happiness Prize Draw</u> (non-holiday prize)

This prize draw is promoted by Jet2holidays Limited (registered number: 04472486) whose registered office is at Low Fare Finder House, Leeds Bradford Airport, Yeadon, Leeds, West Yorkshire, LS19 7TU ("Jet2holidays", "we" or "us"). By entering the prize draw, you are deemed to accept these terms:

- 1. This prize draw opens at 17:00 on Wednesday 20th March 2024 and closes at 23:59 on Sunday 24th March 2024.
- 2. Entrants to this prize draw must be residents of the UK, the Channel Islands or the Isle of Man and must be aged 18 years or over. Employees and officers of Jet2holidays, Jet2.com Limited ("Jet2.com"), Jet2 plc or any companies within the same group or any organisation professionally involved with the prize draw (or in each case, their close relatives) are not eligible to enter. An entrant may only be entered into the prize draw once any attempt to enter more than once will result in the additional attempts being disregarded.

How to enter:

- 3. Indulgent Escapes by Jet2holidays will post on Facebook.
- 4. To enter this prize draw you must comment on the prize draw post tagging the person who makes you happy before the closing time and date detailed in paragraph above.
- 5. Jet2holidays shall not be responsible for and shall not have to accept entries which do not reach it before the closing time or are illegible, incomplete or corrupted.

Choosing a Winner:

- 6. There will be 3 lucky winners of the prize draw.
- 7. The winner(s) will be randomly selected through a computer-generated process.
- 8. The winners of the prize draw will be notified by Facebook Direct Message or using the other contact details provided to us within 72 hours after the closing time for the prize draw. We will try our best to contact the winners during the specified time. If a winner cannot be contacted or is not available, we reserve the right to select another winner from the valid/correct entries that were received.
- 9. The winners will be required to confirm acceptance of their prize within 48 hours of having been notified. If a winner has not claimed their prize by the date specified, we reserve the right to select another winner from the valid/correct entries that were received. Winners must have a valid email address to claim their prize.
- 10. For transparency we will generally publish the surname and county of prize winners online. However, if you are a winner and you object to us doing this or would like us to reduce the amount of information we publish, then please let us know when claiming your prize.

The Prizes:

- 11. The first lucky winner randomly selected will win: A £500 Indulgent Escapes by Jet2holidays voucher (subject to the Jet2holidays Prize Terms and Conditions below) and a NEOM bundle (subject to the NEOM Prize Terms and Conditions below).
- 12. The next 2 lucky winners randomly selected will each win a NEOM bundle (subject to the NEOM Prize Terms and Conditions below).

Jet2holidays Prize Terms and Conditions

13. The voucher must be redeemed by 23:59 1st July 2024. If the voucher is not redeemed by this date, it will be deemed forfeited and Jet2holidays reserves the right to award a prize to another randomly selected entry.

- 14. The voucher entitles the prize winner to £500 discount off any Indulgent Escapes by Jet2holidays package from any of our UK departure airports, subject to our flying schedule.
- 15. Valid on new holidays only, travel to be taken from 00:0 11st April 2024 and all travel to be completed by 31st December 2024.
- 16. The voucher may only be used once.
- 17. There must be a minimum of 2 adults on the booking.
- 18. Customer must be aged 18 years or over to place a booking.
- 19. Booking must be made via the Jet2holidays contact centre.
- 20. Where applicable, the discount can be used in conjunction with any money off discount which is automatically applied to bookings on www.jet2holidays.com and/or the Jet2holidays app (as applicable) subject to the terms of that promotion. For clarity, the discount cannot be used in conjunction with any other manually applied discount or offer.
- 21. If flight dates or passenger names are changed by the customer following the original booking, the holiday will no longer apply, and the full balance shall be payable.
- 22. Prices shown on our websites and in our advertising are subject to change without prior notice and are only guaranteed when your booking is confirmed.
- 23. The voucher is non-transferable and may not be exchanged for cash. The prize may only be taken by the prize draw winner along with any accompanying passenger(s) notified to Jet2holidays in the relevant booking, subject to the maximum number of passengers specified within the prize details. Flights must be taken by all passengers at the same time from the same airport. Once you have made your booking you cannot make any amendments.
- 24. If the total cost of the holiday that the winner selects totals less than £500, the winner shall not be entitled to the difference and that additional amount shall be forfeited. If the winner would like to choose a holiday which totals more than £500, they shall be responsible for paying the difference in cost.
- 25. All passengers must have a valid passport to travel and must meet all relevant visa and/or other entry requirements including any medical/health screening requirements or similar.
 - 26. Jet2holidays will not be liable for any cancellation or changes to the prize, or for any loss or damage entrants or accompanying passengers suffer as a result of redeeming the prize provided that nothing in these terms shall exclude or limit the liability of Jet2holidays in relation to personal injury or death caused by Jet2holidays' negligence or for fraud.
- 27. All other terms and conditions as per the Jet2holidays website apply (see https://www.jet2holidays.com/terms-and-conditions).
- 28. The prize is subject to these terms and conditions and the Jet2holidays' and Jet2.com's terms and conditions (together the "Terms and Conditions") which can be found at http://www.jet2holidays.com/terms-and-conditions and http://www.jet2.com/terms respectively. The holiday shall not constitute a 'package' under the Package Travel and Linked Travel Arrangements Regulations 2018 (the "Regulations") and the Regulations shall not apply, nor shall the applicable provisions of the Terms and Conditions which relate to the Regulations. Where the holiday booked using the Prize exceeds the value of the voucher it shall be subject to the Terms and Conditions. In the event of any conflict between the Terms and Conditions, and these prize draw terms and conditions will take precedence.
- 29. Jet2holidays reserves the right (but shall be under no obligation) to substitute the prize or any element of the prize with alternative property/destination/transfers/travel dates at any time, to the equivalent prize value, or at its discretion, the cash value of the prize or element of the prize being substituted.

30. NEOM Prize Terms and Conditions

- 31. The bundle will consist of 1 x NEOM Happiness Scented Candle (Travel) and NEOM Happiness Luxe Pod Starter Pack.
- 32. The prize is non-transferable and may not be exchanged for cash. Prize is subject to availability.
- 33. This prize is provided on an "as-is" basis and without warranty from Jet2holidays (although please note, certain products may benefit from a warranty provided by the third-party retailer or manufacturer). Insofar as permitted by law, Jet2holidays will not accept any liability for or arising from this prize.

General:

34. Entries and comments must not:

- (a) contain material that violates or infringes another's rights, including but not limited to privacy, publicity or intellectual property rights, or that constitutes copyright infringement; or
- (b) disparage Jet2.com, Jet2holidays, Jet2 plc or any other person, corporation or party affiliated with these companies or the prize draw generally; or
- (c) contain material that is inappropriate, indecent, obscene, hateful, tortious, defamatory, slanderous or libellous; or
- (d) contain material that promotes bigotry, racism, hatred or harm against any group or individual or promotes discrimination based on race, gender, religion, nationality, disability, sexual orientation or age; or
- (e) contain material that is unlawful, in violation of or contrary to the laws or regulations in any state where the post is created.
- 35. Entrants' details will be used to administer the prize draw. Details will be used in accordance with the Jet2holidays' privacy policy (see https://www.jet2.com/privacy).
- 36. Jet2holidays may in its absolute discretion change these terms and conditions or extend the prize draw without notice at any time. Jet2holidays may cancel a prize draw without prior notice in the event of circumstances arising beyond its control.
- 37. Where Jet2holidays makes any changes to the prize (including dates of travel), no compensation or cash equivalent will be available. Jet2holidays will not be liable for any cancellations or changes to the prize draw or any prize, or for any loss or damage entrants or accompanying passengers suffer as a result of entering the prize draw provided that nothing in these terms shall exclude or limit the liability of Jet2holidays in relation to personal injury or death caused by Jet2holidays negligence or for fraud.
- 38. If any person enters or attempts to enter the prize draw in a manner which Jet2holidays determines is: (a) contrary to these terms; (b) by its nature is inconsistent with the spirit of the prize draw; and/or (c) unjust to other participants, then such person may be disqualified from the prize draw at Jet2holidays' sole discretion and may be required to return any prizes already awarded. This may include without limitation participation by professional competitors, tampering with the operation of the prize draw, cheating, hacking, deception or any other actions which disadvantage (or are intended to disadvantage) other participants and/or Jet2holidays. Where Jet2holidays determines that any actions have impaired the prize draw, Jet2holidays may, at its sole discretion take such steps as it deems reasonable to resolve any problems arising from such actions, including:
 - (a) repeating or adding further stages to the prize draw; or
 - (b) in the event of disqualification, awarding the prize to a/other runner(s) up, another entry drawn at random or the next entry with the highest number of votes (as applicable).
- 39. Please note that Meta not responsible for any element of this promotion and has in no way sponsored, endorsed or administered this promotion. By entering the prize draw, you agree to fully release and hold Meta harmless from any liability incurred in connection with your entry into the prize draw.
- 40. These terms are subject to English Law and by entering this prize draw you submit to the exclusive jurisdiction of the courts of England.