

Jet2holidays on Heart West Midlands, November 2021 – Specific Rules

1. The Jet2holidays promotion ('**Promotion**') is organised by Global (as defined in the General Terms and Conditions). The Promotion will run from **Wednesday 10th November** to **Friday 19th November 2021** on **Heart West Midlands** Global is the Promoter. The 'Promotion Partner' mentioned in these Specific Rules is Jet2holidays.
2. **IMPORTANT:** The Promotion is subject to these Specific Rules and the General Terms and Conditions which are available here ([General-Competition-Terms-And-Conditions-Nov-2019-4.pdf \(global.com\)](#)) (together, the '**Promotion Terms and Conditions**'). Entry into the Promotion constitutes acceptance of these Specific Rules and the General Terms and Conditions.

Details of the Promotion:

3. To enter the Promotion, you must go online to the Promotion entry page at <https://www.heart.co.uk/westmids/> register your details and submit an answer to the multiple choice question provided.
4. Online entry will open at **00:01** on **Wednesday 10th November 2021** and close at **10:00** on **Friday 19th November 2021** Entries received before or after this time will not be included in the Promotion.
5. Each weekday from Monday 15th November 2021 to Friday 19th November 2021, 1 Entrant will be selected at random from all eligible Entrants to come to air to play the Competition. If the entrant cannot be contacted within 2 hours from first being contacted, they will forfeit their right to the prize and we shall be entitled to select another winner from the original list of entries.
6. The Entrant will be asked general knowledge questions by a presenter/s, they'll have to correctly answer 3 questions within 30seconds to win. The Entrant will not be allowed to pass on a question, they have to give an answer. Once the Entrant correctly answers 3 questions, they'll be deemed the winner.
7. If the Entrant fails to answer 3 questions correctly within the 30 seconds another entrant will be selected at random to play, this process will be repeated until we have a winner.
8. The producer's decision on whether a player answers correctly is final and no correspondence will be entered into.
9. We and the Promotion Partner may publish and publicise your name, image, social media handle and/or profile picture, your nearest geographical location (for example, your nearest city, town or county) and your entry], and we may refer to your and any applicable third party's (for example a guest/travel companion association with the Promotion and/or the prize, in any and all media, worldwide, in perpetuity, for publicity and PR purposes solely in connection with the Promotion.
10. In relation to winners (and runners up if applicable), you understand that we and our Promotion Partner may: (i) interview you and your guest(s)/travel companion(s) which we may film, photograph and/or record and; (ii) film, photograph and/or record, you and your guest(s)/travel companion(s) in connection with the Promotion, either by telephone or in person, and we may use such films, recordings and/or photographs for publicity and PR purposes in any and all media, worldwide,

as often and for as long as we consider appropriate or desirable, in connection with the Promotion. We may also publish your and your guest(s)/travel companion(s) name, image, social media handle and/or profile picture.

Eligibility:

11. **The Promotion is only open to residents of the UK aged 18 and over, and who are based in the UK at the time of entry.**
12. Entry is restricted to one entry per person; duplicate entries will be excluded from the Promotion.

Prizes:

13. Each day we will award x1 entrant with a Jet2holiday. Prize see breakdown below outlined by day;
14. **Monday 15th November Prize:** There will be one winner who will win a 7 nights holiday on a All Inclusive plus basis in a Standard Room at the 4 star Infinity By Yelken Resort & Aquapark in Turkey, Izmir for family of four (2 adults and up to 2 children up to the age of 16 years on the date of return)
 15. Room type according to availability.
 16. The prize includes holiday insurance.
17. **Book by Date: 31st January 2022**
18. **Travel Dates:** This prize includes return flights for the winner and guest(s) which must be taken from Bristol Airport only in between one of the following date bands, subject to Jet2.com's flight schedule: 01/05/2022- 27/05/2022 or 06/06/2022 - 21/07/2022 or 01/08/2022 - 15/08/2022 or 05/09/2022 - 21/10/2022
19. This prize is subject to the **Jet2holidays Prize-Specific Terms**.
20. **Tuesday 16th November Prize:** There will be one winner who will win a 7 nights holiday on a All Inclusive basis in a 1 x Family Interconnecting Double Room at the 4 star Hotel Costa Calero Thalasso & Spa in Canary Islands, Lanzarote for family of four (2 adults and up to 2 children up to the age of 16 years on the date of return)
 21. Room type according to availability.
 22. The prize includes holiday insurance.
23. **Book by Date: 31st January 2022**
24. **Travel Dates:** This prize includes return flights for the winner and guest(s) which must be taken from Bristol Airport only in between one of the following date bands, subject to Jet2.com's flight schedule: 01/05/2022- 27/05/2022 or 06/06/2022 - 21/07/2022 or 01/08/2022 - 15/08/2022 or 05/09/2022 - 21/10/2022
25. This prize is subject to the **Jet2holidays Prize-Specific Terms**.
26. **Wednesday 17th November Prize:** There will be one winner who will win a 7 nights holiday on a All Inclusive basis in a Club Family Room at the 4 star Green Nature Resort & Spa in Turkey, Dalaman for family of four (2 adults and up to 2 children up to the age of 16 years on the date of return)
 27. Room type according to availability.
 28. The prize includes holiday insurance.
29. **Book by Date: 31st January 2022**
30. **Travel Dates:** This prize includes return flights for the winner and guest(s) which must be taken from Bristol Airport only in between one of the following date bands, subject to

Jet2.com's flight schedule: 17/04/2022- 27/05/2022 or 06/06/2022 - 15/07/2022 or 01/08/2022 - 15/08/2022 or 05/09/2022 - 21/10/2022 or 02/11/2022 - 11/11/2022

31. This prize is subject to the **Jet2holidays Prize-Specific Terms**.

32. Thursday 18th November Prize: There will be one winner who will win a 7 nights holiday on a All Inclusive basis in a Double Family Room at the 4 star Mareblue Beach Resort in Greece, Corfu for family of four (2 adults and up to 2 children up to the age of 16 years on the date of return)

33. Room type according to availability.

34. The prize includes holiday insurance.

35. Book by Date: 31st January 2022

36. Travel Dates: This prize includes return flights for the winner and guest(s) which must be taken from Bristol Airport only in between one of the following date bands, subject to Jet2.com's flight schedule: 01/05/2022- 27/05/2022 or 06/06/2022 - 21/07/2022 or 01/08/2022 - 15/08/2022 or 05/09/2022 - 21/10/2022

37. This prize is subject to the **Jet2holidays Prize-Specific Terms**.

38. Friday 19th November Prize: There will be one winner who will win a 7 nights holiday on a All Inclusive in a Double Family Room at the 4 star Abora Catarina By Lopesan Hotels in Canary Islands, Gran Canaria for family of four (2 adults and up to 2 children up to the age of 16 years on the date of return)

39. Room type according to availability.

40. The prize includes holiday insurance.

41. Book by Date: 31st January 2022

42. Travel Dates: This prize includes return flights for the winner and guest(s) which must be taken from Bristol Airport only in between one of the following date bands, subject to Jet2.com's flight schedule: 01/05/2022- 27/05/2022 or 06/06/2022 - 21/07/2022 or 01/08/2022 - 15/08/2022 or 05/09/2022 - 21/10/2022.

43. This prize is subject to the **Jet2holidays Prize-Specific Terms**.

44. You must, at your own cost, comply with all necessary checks, and/or tests required for travelling to and from and entering and exiting your travel destination/venue. This includes, but is not limited to, purchasing, organising, undertaking, recording and/or registering any required Covid-19 tests. We will not be responsible for any costs incurred by you in complying with this clause, nor will we purchase, organise, undertake, record and/or register any required Covid-19 tests.

45. You must comply with all applicable rules, regulations and guidance relating to Covid-19, both in the UK and your travel destination/venue. We are not responsible for your failure to comply with such rules, regulations and guidance.

46. You acknowledge and agree that, without limitation to the provisions of Clause 12 of the General Terms & Conditions, our ability to fulfil a prize and/or perform any of our obligations under the Promotion Terms and Conditions could be affected by an actual or threatened epidemic, pandemic, disease or quarantine and/or any corresponding governmental action, guidance and/or ruling (including but not limited to any Foreign, Commonwealth & Development Office guidance) (collectively 'Covid Measures').

- a. If due to any Covid Measures, we are unable to fulfil a prize or perform any of our other obligations under the Promotion Terms and Conditions, then we shall not be in breach of the Promotion Terms and Conditions. In accordance with Clause 18 below, in these circumstances, we reserve the right to substitute the prize with another prize of equal or greater value at our absolute discretion.

47. Any other costs and expenses which are not specifically included in the prize description are excluded and will be the sole responsibility of the winner. By way

of example, without limitation, spending money, food, visas Covid or vaccination tests are not included within the prize.

48. The prize is non-transferable and non-refundable.
49. We reserve the right to substitute the prize with another prize of equal or greater value at our absolute discretion.
50. For all enquiries in connection with the Promotion please contact our customer support team at <https://global.com/contact/>.

Jet2holidays Prize Specific Terms:

51. Jet2holidays are the prize providers for this promotion and are responsible for all elements of the prize fulfilment apart from the travel insurance which is provided by Global.
52. If, due to Covid Measures, we are unable to fulfil a prize or perform any of our other obligations under the Competition Terms and Conditions, (for example, if the prize is a Holiday Prize to a destination where UK travellers are unable to travel to or advised against travelling to as a result of the Covid Measures), then we shall not be in breach of the Competition Terms and Conditions. In these circumstances, we will try and mitigate the effects of the Covid Measures, for example, by varying or swapping the prize. A Holiday Prize may need to be swapped for a cash prize, which will be decided by Global in our sole discretion.
53. Jet2holidays reserves the right (but shall be under no obligation) substitute any prize with alternative dates/property or destinations of equal or greater value at any time.
54. The prize is non-transferable. The prize must be taken by the prize winner (who must be over the age of 18) along with their selected travel companions notified to Jet2holidays in the relevant booking, subject to the maximum number of passengers specified within the prize details. Flights must be taken at the same time from the same airport.
55. The Prize Winner will be contacted by Global within 14 days of winning the competition, with instructions on how to book their travel directly with Jet2holidays.
56. Any optional purchases or supplements are extra and are subject to the standard Jet2holidays or Jet2.com terms and conditions and any applicable charges must be paid for by the winner at the time of booking for all the travelling party.
57. The prize duration cannot be extended, and the hotel and/or room type may not be changed by the winner. Please note, once you have made a booking you cannot amend the travel dates or make any other amendments to your holiday. Additional passengers may not be added to your prize holiday and will need to book separate travel and accommodation.
58. The prize is subject to Jet2holidays' and Jet2.com's terms and conditions (together the "Terms and Conditions") which can be found at <http://www.jet2holidays.com/terms-and-conditions> and <http://www.jet2.com/terms> respectively. The holiday shall not constitute a 'package' under the Package Travel and Linked Travel Arrangements Regulations 2018 (the "Regulations") and the Regulations shall not apply, nor shall the applicable provisions of the Terms and Conditions which relate to the Regulations. In the event of any discrepancies between these prize draw terms and conditions and the Terms and Conditions, these prize draw terms and conditions shall take precedence.
59. The prize is subject to availability. Please note, prize flights are limited on the flights operated by Jet2.com and may be unavailable even if there is general availability on a particular flight.

60. Jet2holidays reserves the right to amend or cancel the flights or holiday without prior notice (which may include changes to the dates, hotel or destination). Please note that the Jet2.com flight schedules are not guaranteed. Flights to certain destinations are only available on certain days.
61. This prize includes 1 free item of checked baggage per person up to 22kg and airport transfers to and from the hotel.
62. Travel insurance is provided by Global.
63. All passengers must have a valid passport to travel and must meet all relevant visa and/or other entry requirements including any medical/health screening requirements or similar.
64. Where Jet2holidays makes any changes to the holiday or dates of travel, no compensation or cash equivalent will be available. Jet2holidays will not be liable for any cancellations or changes to the prize draw or the prizes, or for any loss or damage. Nothing in these terms shall exclude or limit the liability of Jet2holidays in relation to personal injury or death caused by Jet2holidays negligence or for fraud.
65. These terms are subject to English Law and by submitting an entry, Entrants submit to the exclusive jurisdiction of the courts of England.
66. Global reserves the right to substitute the prize with another prize of equal or greater value at its absolute discretion.
67. Entrants' details will be used to administer the Competition. When entering the Competition Entrants will be invited to opt in to receiving marketing from Jet2holidays. If Entrants choose to opt in, their details will be retained by Jet2holidays for the purposes of marketing (which may include activities such as passing on information about deals, offers and promotion codes from Jet2holidays). Details will be used in accordance with the Jet2holidays privacy policy (see <https://www.jet2holidays.com/privacy-policy>).
68. Global is the promoter of this Competition.

Data Protection:

69. Your personal data that you provide to us will be collected and processed by us, our licensees (including Communicorp UK Limited) and our Promotion Partner as well as the prize providers, and if applicable, our service providers, network operators and suppliers in order to administer and fulfil the Promotion. Your personal data may also be disclosed to the Phone-paid Services Authority, Ofcom and/or the Advertising Standards Authority at their reasonable request for regulatory purposes, for example, in order to prevent, investigate and detect crime, fraud or anti-social behaviour and comply with law enforcement agencies and applicable advertising codes.
70. By entering a Promotion, you acknowledge that any personal data provided by you in connection with the Promotion will be processed as set out above and in accordance with our [Privacy Policy](#) which sets out full details of how we process personal data and how you can exercise your rights as a data subject, and our Promotion Partner's Privacy Policy <https://www.jet2holidays.com/privacy-policy>. Please ensure you have read and understood our Privacy Policy and our Promotion Partner's Privacy Policy before entering any Promotion. If you are required to submit a guest(s)/travel companion(s) personal data to enter a Promotion, you must ensure that your guest(s)/travel companion(s) have given you consent to provide us and our Promotion Partner with their personal data.

71. You may be asked if you want to opt-in to marketing from us and/or our Promotion Partner when you enter a Promotion. If you choose to opt-in, we and/or our Promotion Partner will use your personal data for marketing purposes (see Global's Privacy Policy and our Promotion Partner's Privacy Policy for more details). You can withdraw your consent to marketing at any time by unsubscribing.
72. We, our Promotion Partner and the prize providers may transfer and process personal data outside of the EEA and UK for the purposes of administering the Promotion. Where any transfers are made outside of the EEA or UK we and the Promotion Partner will ensure appropriate safeguards to protect your personal data are in place.
73. We will hold your personal data for a period of up to 3 years in order to comply with our regulatory obligations.
74. You may request the removal of your personal details from our database by contacting privacy@global.com. If you request that your personal details be removed prior to the conclusion of a Promotion, you will forfeit your right to enter the Promotion and/or claim any prize and we reserve the right to select another entrant to participate in the Promotion or withdraw the prize and select another winner, as applicable.