Terms & Conditions - 12 Day of Indulgence Prize Draws 2025

These prize draws are promoted by Jet2holidays Limited (registered number: 04472486) whose registered office is at Low Fare Finder House, Leeds Bradford Airport, Yeadon, Leeds, West Yorkshire, LS19 7TU ("Jet2holidays" or "we" or "us"). By entering a prize draw, you are deemed to accept these terms:

- 1. There will be 12 prize draws; one on each day between 13th December 2025 and 24th December 2025. Each prize draw will open at 8.00am on the day when there is a prize draw and that prize draw will close at 7:59am the following day.
- 2. Entrants to a prize draw must be residents of the UK, the Channel Islands or the Isle of Man and must be aged 18 years or over. Employees and officers of Jet2holidays, Jet2.com Limited, Jet2 plc or any companies within the same group or any organisation professionally involved with the prize draw (or in each case, their close relatives) are not eligible to enter. An entrant may only enter each prize draw once but may enter as many prize draws as they like. An entrant can win more than one prize across the 12 prize draws.

How to enter:

- 3. Jet2holidays will post one post on its Indulgent Escapes Instagram page (@jet2indulgent) on each day that there is a prize draw.
- 4. To enter each prize draw you must follow @jet2indulgent on Instagram, like the post and tag a friend in the comments section of the post in between the times stated in paragraph 1 above. Entrants may only enter each prize draw once. If an entrant attempts to enter a prize draw more than once by adding multiple comments, only the first comment with a tag will be counted and the other comments will be disregarded.
- 5. Jet2holidays shall not be responsible for and shall not have to accept entries which do not reach it before the closing date or are illegible, incomplete or corrupted.

Choosing a Winner:

- 6. For each prize draw there will be one winner.
- 7. The winner will be randomly selected through a computer-generated process.
- 8. The winner of each prize draw will be notified by Instagram Direct Message within 14 days after the closing time for the applicable prize draw. We will try our best to contact the winner during the specified time. If a winner cannot be contacted or is not available, we reserve the right to select another winner from the valid/correct entries that were received.
- 9. All winners must have a registered email address and non-holiday prize winners must have a registered UK address for us to send the non-holiday prizes.
- 10. Winners will be required to confirm acceptance of the prize within 48 hours of having been notified. If a winner has not claimed their prize by the date specified, we reserve the right to select another winner from the valid/correct entries that were received.
- 11. For transparency we will generally publish the surname and county of prize winners online. However, if you are a winner and you object to us doing this or would like us to reduce the amount of information we publish, then please let us know when claiming your prize.

The Prizes:

12. We will endeavour to send the prizes within 1 month of the winner confirming acceptance of their prize(s), though there may be a delay due to the Christmas period. All non-holiday prizes will be sent via Signed For delivery. All non-holiday prizes will be dispatched to confirmed winners by Friday 14th January 2026.

13. The winner of the prize draw on 13th December 2025 shall win:

1 x £100 Miller & Carter voucher.

This prize is subject to the "Non-Holiday Prize Terms" and "General Terms" below.

14. The winner of the prize draw on 14th December 2025 shall win:

1 x Carolina Herrera Good Girl fragrance (50ml) and 1 x Carolina Herrera Bad Boy fragrance (50ml).

This prize is subject to the "Non-Holiday Prize Terms" and "General Terms" below.

15. The winner of the prize draw on 15th December 2025 shall win:

1x Citizen watches bundle, containing 1 x men's and 1 x women's watch.

This prize is subject to the "Non-Holiday Prize Terms" and "General Terms" below.

16. The winner of the prize draw on 16th December 2025 shall win:

1 x Elemis Pro Collagen bundle.

This prize is subject to the "Non-Holiday Prize Terms" and "General Terms" below.

17. The winner of the prize draw on 17th December 2025 shall win:

1 x Antler Suitcase Set in Indigo Blue - Icon Stripe.

This prize is subject to the "Non-Holiday Prize Terms" and "General Terms" below.

18. The winner of the prize draw on 18th December 2025 shall win:

1 x £50 Waterstones voucher.

This prize is subject to the "Non-Holiday Prize Terms" and "General Terms" below.

19. The winner of the prize draw on 19th December 2025 shall win:

1 x John Lewis Spirit of Christmas Hamper.

This prize is subject to the "Non-Holiday Prize Terms" and "General Terms" below.

20. The winner of the prize draw on 20th December 2025 shall win:

1 x NEOM Perfect Peace scented candle (3 wick).

This prize is subject to the "Non-Holiday Prize Terms" and "General Terms" below.

21. The winner of the prize draw on 21st December 2025 shall win:

1 x £100 Marks & Spencer voucher.

This prize is subject to the "Non-Holiday Prize Terms" and "General Terms" below.

22. The winner of the prize draw on 22nd December 2025 shall win:

1 x ByTerry beauty bundle.

This prize is subject to the "Non-Holiday Prize Terms" and "General Terms" below.

23. The winner of the prize draw on 23rd December 2025 shall win:

 $1 \times £1000$ holiday voucher to redeem on an Indulgent Escapes by Jet2holidays holiday. The voucher must be redeemed by 30/06/2026 and travel taken by 30/10/2027.

This prize is subject to the "Indulgent Escapes Voucher Terms" and "General Terms" below.

24. The winner of the prize draw on 24th December 2025 shall win:

- a) A 7-night holiday for 2 adults at the 5* TIVOLI La Caleta Tenerife Resort, Tenerife, Canaries, in a Deluxe Room Garden View on a Half Board basis. This prize includes return flights for up to 2 people from any UK airport from which Jet2 flies directly to Tenerife South (TFS) airport and allows the duration of the prize advertised to TIVOLI La Caleta Tenerife Resort, transfers to and from the overseas airport and the hotel AND 1 free item of checked baggage of up to 25kg per person.
- b) This prize must be booked by 28/02/2026 and travel taken between 01/05/2026 31/10/2026.

This prize is also subject to the "Holiday Terms" and "General Terms" below.

Holiday Prize Terms

- 25. Transfers to and from the airport in the UK are not included. No optional flight/board/accommodation supplements are included in the prize and these must be paid for by the winner at the time of booking for all the travelling party. Travel insurance is not included. Winners are advised to take out their own insurance.
- 26. Winners must book the holiday prize with the Prize Winners team. Contact details can be found on the prize voucher which will be emailed to winners once they have accepted the prize.
- 27. If a prize is not booked by the applicable date, it will be deemed forfeited and Jet2holidays reserves the right to award a prize to another randomly selected entry.
- 28. The prize is subject to these Holiday Prize Terms and the Jet2holidays' and Jet2.com's terms and conditions (together the "Terms and Conditions") which can be found at http://www.jet2.com/terms respectively. The holiday shall not constitute a 'package' under the Package Travel and Linked Travel Arrangements Regulations 2018 (the "Regulations") and the Regulations shall not apply, nor shall the applicable provisions of the Terms and Conditions which relate to the Regulations. In the event of any discrepancies between these Prize draw terms and conditions and the Terms and Conditions, these Prize draw terms and conditions shall take precedence.
- 29. Please note, prize flights are limited on the flights operated by Jet2.com and may be unavailable even if there is general availability on a particular flight.
- 30. Jet2holidays reserves the right (but shall be under no obligation) to substitute an alternative property/destination/travel dates at any time, to the equivalent prize value, or at its discretion, the cash value of the prize.
- 31. Jet2holidays reserves the right to amend or cancel the flights or holiday for administrative reasons without prior notice. Please note that the Jet2.com flight schedules are not guaranteed.
- 32. The prize is non-transferable and may not be exchanged for cash. The prize may only be taken by the competition winner along with any accompanying passenger(s) notified to Jet2holidays in the relevant booking, subject to the maximum number of passengers specified within the prize details. Flights must be taken at the same time from the same airport. Once you have made your booking this cannot be amended.

- 33. The prize duration may not be extended and the hotel may not be changed by the winner. Any additional passengers outside the maximum amount permitted in the prize details may not be booked onto the prize booking.
- 34. All passengers must have a valid passport to travel, and must meet all relevant visa and/or other entry requirements including any medical/health screening requirements or similar.

Indulgent Escapes Voucher Terms:

- 35. The winner will win an Indulgent Escapes by Jet2holidays voucher to the value of £1,000. Please note, it must be used by the winner on a new Indulgent Escapes by Jet2holidays booking. It cannot be used on an existing booking.
- 36. The Winner may book more than one holiday using the voucher but if doing so, the holiday bookings must be made at the same time and can total more than the Prize but the difference in value must be paid at the same time.
- 37. The voucher must be redeemed by **30/06/2026**, and **all travel must be taken by 30/10/2027**. Booking must be made via the Jet2holidays contact centre.
- 38. The voucher can be used in conjunction with any money off discount which is automatically applied to bookings on www.jet2holidays.com or the Jet2holidays app (subject to the terms of that promotion) but cannot be used in conjunction with any other discount code. Optional extras may be added at the winner's own expense. Any optional purchases or supplements are subject to the standard Jet2holidays or Jet2.com terms and conditions.
- 39. If any holiday booked by the winner with the Prize is cancelled for any reason and where that cancellation would entitle the customer to a refund in line with Jet2holidays' terms and conditions, such a refund would be in the form of the payment method in which the holiday was paid for (which may be a combination of a voucher and cash).
- 40. Where the holiday is booked using the Prize, transfers to and from the airport in the UK are not included. Travel insurance is not included. Winners are advised to take out their own insurance.
- 41. If the Prize is not redeemed by the applicable date, it will be deemed forfeited.
- 42. Where the holiday booked using the Prize is equivalent or lower than the value of the voucher it shall be subject to these Indulgent Escapes by Jet2holidays Voucher Terms and the Jet2holidays' and Jet2.com's terms and conditions (together the "Terms and Conditions") which can be found at http://www.jet2.com/terms respectively. Such holiday shall not constitute a 'package' under the Package Travel and Linked Travel Arrangements Regulations 2018 (the "Regulations") and the Regulations shall not apply, nor shall the applicable provisions of the Terms and Conditions which relate to the Regulations. Where the holiday booked using the Prize exceeds the value of the voucher it shall be subject to the Terms and Conditions. In the event of any conflict between the Terms and Conditions and the Indulgent Escapes by Jet2holidays Voucher Terms, the Indulgent Escapes by Jet2holidays Voucher Terms will take precedence.
- 43. The Prize and any holiday booked using the Prize is subject to availability. Please note, prize flights are limited on the flights operated by Jet2.com and may be unavailable even if there is general availability on a particular flight.
- 44. Jet2holidays reserves the right to amend or cancel the flights or holiday for any reason without prior notice (which may include substituting the prize or any element of the prize with alternative dates/property/transfers/destinations at any time, to the equivalent prize value). Please note that the Jet2.com flight schedules are not guaranteed.
- 45. The Prize is non-transferable and may not be exchanged for cash. The Winner has no right to request or receive an alternative to the Prize, and the Prize cannot be redeemed for cash or its monetary value, in whole or in part.
- 46. If the total cost of the holiday that the winner selects totals less than voucher amount, the winner shall not be entitled to the difference and that additional amount shall be forfeited. If the winner would like to choose a holiday which totals more than the voucher amount, they shall be responsible for paying the difference in cost.
- 47. The holiday booked using the Prize may only be taken by the prize draw winner along with any accompanying passenger(s) notified to Jet2holidays in the relevant booking. Flights must be taken by all passengers at the same time from the same airport. Once you have made your booking this cannot be amended.
- 48. All passengers must have a valid passport to travel and must meet all relevant visa and/or other entry requirements including heath or medical requirements or similar.

Non-Holiday Prize Terms:

49. If a prize is not accepted by the applicable date, it will be deemed forfeited and Jet2 reserves the right to award a prize to another randomly selected entry.

- 50. Jet2 reserves the right (but shall be under no obligation) to substitute the prize or any element of the prize with an alternative at any time to the equivalent prize value or at its discretion, the cash value of the prize or element of the prize being substituted.
- 51. The prize and each element of the prize is non-transferable and may not be exchanged for cash. Prizes are subject to availability.
- 52. No element of the prize may be changed by the winner(s).
- 53. All prizes are provided on an "as-is" basis and without warranty from Jet2holidays (although please note, certain products may benefit from a warranty provided by the third-party retailer or manufacturer). Insofar as permitted by law, Jet2holidays will not accept any liability for or arising from the prizes.

General Terms

54. Entries and comments **must not**:

- (a) contain material that violates or infringes another's rights, including but not limited to privacy, publicity or intellectual property rights, or that constitutes copyright infringement; or
- (b) disparage Jet2.com, Jet2holidays Limited, Jet2 plc or any other person, corporation or party affiliated with these companies or the prize draw generally; or
- (c) contain material that is inappropriate, indecent, obscene, hateful, tortious, defamatory, slanderous or libellous; or
- (d) contain material that promotes bigotry, racism, hatred or harm against any group or individual or promotes discrimination based on race, gender, religion, nationality, disability, sexual orientation or age; or
- (e) contain material that is unlawful, in violation of or contrary to the laws or regulations in any state where the post is created.
- 55. Entrants' details will be used to administer the prize draws. Details will be used in accordance with the Jet2holidays privacy policy (see http://www.jet2.com/privacy).
- 56. Jet2holidays may in its absolute discretion change these terms and conditions or extend a prize draw without notice at any time. Jet2holidays may cancel a prize draw without prior notice in the event of circumstances arising beyond its control.
- 57. Where Jet2holidays makes any changes to prizes, no compensation or cash equivalent will be available. Jet2holidays will not be liable for any cancellations or changes to the prize draws or the prizes, or for any loss or damage entrants or accompanying passengers suffer as a result of entering a prize draw provided that nothing in these terms shall exclude or limit the liability of Jet2holidays in relation to personal injury or death caused by Jet2holidays negligence or for fraud.
- 58. If any person enters or attempts to enter a prize draw in a manner which Jet2holidays determines (acting reasonably): (a) is contrary to these terms; (b) by its nature is inconsistent with the spirit of the prize draw; and/or (c) is unjust to other participants, then such person may be disqualified from the prize draw at Jet2holidays' sole discretion and may be required to return any prizes already awarded (if applicable). This may include without limitation participation by professional competitors, tampering with the operation of the prize draw, cheating, hacking, deception or any other actions which disadvantage (or are intended to disadvantage) other participants and/or Jet2holidays. Furthermore, where Jet2holidays determines that such actions have impaired a prize draw, Jet2holidays may, at its sole discretion take such steps as it deems reasonable to resolve any problems arising from such actions, including:
 - (a) repeating or adding further stages to the prize draw; or
 - (b) in the event of disqualification, awarding the prize to a/other runner(s) up, another entry drawn at random or the next entry with the highest number of votes (as applicable).
- 59. Please note that Meta is not responsible for any element of this promotion and has in no way sponsored, endorsed or administered this promotion. By entering a prize draw, you agree to fully release and hold Meta harmless from any liability incurred in connection with your entry into a prize draw.
- 60. These terms are subject to English Law and by entering a prize draw you submit to the exclusive jurisdiction of the courts of England.