

Terms & Conditions – Jet2CityBreaks Krakow Prize Draw

This prize draw is promoted by Jet2holidays Limited (registered number: 04472486) whose registered office is at Low Fare Finder House, Leeds Bradford Airport, Yeadon, Leeds, West Yorkshire, LS19 7TU ("Jet2holidays", "we" or "us"). By entering the prize draw, you are deemed to accept these terms:

1. This prize draw opens at 10am on 21st January and closes at 10am on 26th January 2025.
2. Entrants to this prize draw must be residents of the UK, the Channel Islands or the Isle of Man and must be aged 18 years or over. Employees and officers of Jet2holidays, Jet2.com Limited ("Jet2.com"), Jet2 plc or any companies within the same group or any organisation professionally involved with the prize draw (or in each case, their close relatives) are not eligible to enter. An entrant may only be entered into the prize draw once.

How to enter:

3. Jet2holidays will post on Facebook.
4. To enter this prize draw you must comment on the post with the correct name of the river pictured in the post before the closing time and date detailed in paragraph [1] above.
5. Jet2holidays shall not be responsible for and shall not have to accept entries which do not reach it before the closing time or are illegible, incomplete or corrupted.

Choosing a Winner:

6. There will be 1 lucky winner of the prize draw.
7. The winner will be randomly selected through a computer-generated process.
8. The winner of the prize draw will be notified by Facebook messenger or using the other contact details provided to us within 72 hours after the closing time for the prize draw. We will try our best to contact the winner during the specified time. If a winner cannot be contacted or is not available, we reserve the right to select another winner from the valid/correct entries that were received.
9. The winner will be required to confirm acceptance of their prize within 72 hours of having been notified. If a winner has not claimed their prize by the date specified, we reserve the right to select another winner from the valid/correct entries that were received. Winners must have a valid email address to claim their prize.
10. For transparency we will generally publish the surname and county of prize winners online. However, if you are a winner and you object to us doing this or would like us to reduce the amount of information we publish, then please let us know when claiming your prize.

The Prize

11. The winner will win:
 - (a) a 3-night city break for 2 adults in a Standard Double Room on a Bed and Breakfast board basis at the Golden Tulip Kraków City Center Hotel, Krakow, This prize includes return flights for up to 2 people from any UK airport from which Jet2 flies directly to Krakow and allows the duration of the prize advertised, transfers to and from the

overseas airport and the hotel AND 1 free item of checked baggage of up to 22kg per person.

- (b) This prize must be booked by 26th February 2025 and taken from 28th January 2025 with all return travel completed by 17th December 2025.
- (c) Travel must be taken between
28/01/2025 - 06/02/2025
OR
04/03/2025 - 03/04/2025
OR
29/04/2025 - 22/05/2025
OR
03/06/2025 - 17/07/2025
OR
28/07/2025 – 04/08/2024
OR
03/09/2025 - 16/10/2025
OR
04/11/2025 - 17/12/2025

- 12. Transfers to and from the airport in the UK are not included. No optional flight/board/transfer/accommodation supplements are included in the prize. Travel insurance is not included. Winners are advised to take out their own insurance.
- 13. If a prize is not booked by the applicable date, it will be deemed forfeited and Jet2holidays reserves the right to award a prize to another randomly selected entry.
- 14. The prize is subject to these terms and conditions and the Jet2holidays' and Jet2.com's terms and conditions (together the "Terms and Conditions") which can be found at <http://www.jet2holidays.com/terms-and-conditions> and <http://www.jet2.com/terms> respectively. The holiday shall not constitute a 'package' under the Package Travel and Linked Travel Arrangements Regulations 2018 (the "Regulations") and the Regulations shall not apply, nor shall the applicable provisions of the Terms and Conditions which relate to the Regulations. In the event of any conflict between the Terms and Conditions, and these prize draw terms and conditions, these prize draw terms and conditions will take precedence.
- 15. The prize is subject to availability. Prize flights are limited on the flights operated by Jet2.com and may be unavailable even if there is general availability on a particular flight.
- 16. Jet2holidays reserves the right (but shall be under no obligation) to substitute the prize or any element of the prize with alternative property/destination/transfers/travel dates at any time, to the equivalent prize value, or at its discretion, the cash value of the prize or element of the prize being substituted.
- 17. Jet2holidays reserves the right to amend or cancel the flights or holiday for any reason without prior notice. Please note that flight schedules are not guaranteed.
- 18. The prize and each element of the prize is non-transferable and may not be exchanged for cash. The prize may only be taken by the prize draw winner along with any accompanying passenger(s) notified to Jet2holidays in the relevant booking, subject to the maximum number of passengers specified within the prize details. Flights must be taken by all passengers at the same time from the same airport. Once you have made your booking you cannot make any amendments.
- 19. The prize duration may not be extended and no element of the prize may be changed by the winner. Additional passengers outside the maximum amount permitted in the prize details may not be booked onto the prize booking.
- 20. All passengers must have a valid passport to travel, and must meet all relevant visa and/or other entry requirements including any medical/health screening requirements or similar.

General:

21. Entries and comments **must not**:

- (a) contain material that violates or infringes another's rights, including but not limited to privacy, publicity or intellectual property rights, or that constitutes copyright infringement; or
- (b) disparage Jet2.com, Jet2holidays, Jet2 plc or any other person, corporation or party affiliated with these companies or the prize draw generally; or
- (c) contain material that is inappropriate, indecent, obscene, hateful, tortious, defamatory, slanderous or libellous; or
- (d) contain material that promotes bigotry, racism, hatred or harm against any group or individual or promotes discrimination based on race, gender, religion, nationality, disability, sexual orientation or age; or
- (e) contain material that is unlawful, in violation of or contrary to the laws or regulations in any state where the post is created.

22. Entrants' details will be used to administer the prize draw. Details will be used in accordance with the Jet2holidays' privacy policy (see <https://www.jet2holidays.com/privacy-policy><http://www.jet2.com/privacy>).

23. Jet2holidays may in its absolute discretion change these terms and conditions or extend the prize draw without notice at any time. Jet2holidays may cancel a prize draw without prior notice in the event of circumstances arising beyond its control.

24. Where Jet2holidays makes any changes to the prize (including dates of travel), no compensation or cash equivalent will be available. Jet2holidays will not be liable for any cancellations or changes to the prize draw or any prize, or for any loss or damage entrants or accompanying passengers suffer as a result of entering the prize draw provided that nothing in these terms shall exclude or limit the liability of Jet2holidays in relation to personal injury or death caused by Jet2holidays negligence or for fraud.

25. If any person enters or attempts to enter the prize draw in a manner which Jet2holidays determines is: (a) contrary to these terms; (b) by its nature is inconsistent with the spirit of the prize draw; and/or (c) unjust to other participants, then such person may be disqualified from the prize draw at Jet2holidays' sole discretion and may be required to return any prizes already awarded. This may include without limitation participation by professional competitors, tampering with the operation of the prize draw, cheating, hacking, deception or any other actions which disadvantage (or are intended to disadvantage) other participants and/or Jet2holidays. Where Jet2holidays determines that any actions have impaired the prize draw, Jet2holidays may, at its sole discretion take such steps as it deems reasonable to resolve any problems arising from such actions, including:

- (a) repeating or adding further stages to the prize draw; or
- (b) in the event of disqualification, awarding the prize to a/other runner(s) up, another entry drawn at random or the next entry with the highest number of votes (as applicable).

26. Please note that Meta is not responsible for any element of this promotion and has in no way sponsored, endorsed or administered this promotion. By entering the prize draw, you agree to fully release and hold Meta harmless from any liability incurred in connection with your entry into the prize draw.

27. These terms are subject to English Law and by entering this prize draw you submit to the exclusive jurisdiction of the courts of England.