

Terms & Conditions – Jet2CityBreaks x Toby Carvery Prize Draw

This prize draw is promoted by Jet2holidays Limited (registered number: 04472486) whose registered office is at Low Fare Finder House, Leeds Bradford Airport, Yeadon, Leeds, West Yorkshire, LS19 7TU ("Jet2holidays", "we" or "us"). By entering the prize draw, you are deemed to accept these terms:

1. This prize draw opens at 00:01am on 3rd March 2026 and closes at 11.59pm on 30th April 2026.
2. Entrants to this prize draw must be residents of the UK, the Channel Islands or the Isle of Man and must be aged 18 years or over. Employees and officers of Jet2holidays, Jet2.com Limited ("Jet2.com"), Jet2 plc, and Mitchells & Butlers plc or any companies within the same group or any organisation professionally involved with the prize draw (or in each case, their close relatives) are not eligible to enter. An entrant may only be entered into the prize draw once.

How to enter:

3. Jet2holidays will host a landing page at Jet2holidays.com/city-breaks/tobycarvery.
4. To enter this prize draw you must enter your name and email address at the landing page (Jet2holidays.com/city-breaks/tobycarvery) before the closing time and date detailed in paragraph 1 above.
5. Jet2holidays shall not be responsible for and shall not have to accept entries which do not reach it before the closing time or are illegible, incomplete or corrupted.

Choosing a Winner:

6. There will be 1 lucky winner of the prize draw.
7. The winner will be randomly selected through a computer-generated process.
8. The winner of the prize draw will be notified by email within 7 calendar days after the closing time for the prize draw. We will try our best to contact the winner during the specified time. If a winner cannot be contacted or is not available, we reserve the right to select another winner from the valid/correct entries that were received.
9. The winner will be required to confirm acceptance of their prize within 7 calendar days of having been notified. If a winner has not claimed their prize by the date specified, we reserve the right to select another winner from the valid/correct entries that were received. Winners must have a valid email address to claim their prize.
10. For transparency we will generally publish the surname and county of prize winners online. However, if you are a winner and you object to us doing this or would like us to reduce the amount of information we publish, then please let us know when claiming your prize.

The Prize:

The winner will win:

- A £1,000 Jet2CityBreaks voucher, which must be booked by 31st May 2026 and all travel completed by 31st October 2027 ("Holiday Prize Terms" and "General Terms" apply); and
- A £100 Toby Carvery Digital Gift Card. ("Gift Card Terms" and "General Terms" apply).

Holiday Prize Terms:

11. The winner will win a Jet2CityBreaks voucher to the value of £1,000. Please note, it must be used by the winner on a new Jet2CityBreaks booking, which for the avoidance of doubt does not include standard Jet2holidays, Indulgent Escapes, Jet2Villas, and/or VIBE. It cannot be used for an existing booking.
12. The winner may book more than one holiday using the voucher but if doing so, the holiday bookings must be made at the same time. If the holiday booking(s) total more than the voucher value, the difference must be paid at the point of booking. Holiday booking(s) using the voucher must be made by 31st May 2026, and all travel must be completed by 31st October 2027. The booking(s) must be made through the Jet2holidays Prize Winners team via email.
13. The voucher can be used in conjunction with any money off discount which is automatically applied to bookings on www.jet2holidays.com or the Jet2holidays app (subject to the terms of that promotion) but cannot be used in conjunction with any other discount code. Optional extras may be added at the winner's own expense. Any optional purchases or supplements are subject to the standard Jet2holidays or Jet2.com terms and conditions.
14. If any holiday booked by the winner with the voucher is cancelled for any reason and where that cancellation would entitle the customer to a refund in line with Jet2holidays' terms and conditions, such a refund would be in the form of the payment method in which the holiday was paid for (which may be a combination of a voucher and cash).
15. Where the holiday booked using the voucher is equivalent or lower than the value of the voucher it shall be subject to these Prize Draw terms and conditions and the Jet2holidays' and Jet2.com's terms and conditions (together the "Terms and Conditions") which can be found at <http://www.jet2holidays.com/terms-and-conditions> and <http://www.jet2.com/terms> respectively. Such holiday shall not constitute a 'package' under the Package Travel and Linked Travel Arrangements Regulations 2018 (the "Regulations") and the Regulations shall not apply, nor shall the applicable provisions of the Terms and Conditions which relate to the Regulations. Where the holiday booked using the voucher exceeds the value of the voucher it shall be subject to the Terms and Conditions. In the event of any conflict between the Terms and Conditions, and these Prize Draw terms and conditions, these Prize Draw terms and conditions will take precedence.
16. The voucher and any holiday booked using the voucher is subject to availability. Please note, prize flights are limited on the flights operated by Jet2.com and may be unavailable even if there is general availability on a particular flight.
17. Jet2holidays reserves the right (but shall be under no obligation) to amend or cancel the flights or holiday for any reason without prior notice (which may include substituting the prize or any element of the prize with alternative dates/property/transfers/destinations at any time, to the equivalent prize value). Please note that the Jet2.com flight schedules are not guaranteed.
18. The voucher is non-transferable and may not be exchanged for cash. If the total cost of the holiday that the winner selects totals less than voucher amount, the winner shall not be entitled to the difference and that additional amount shall be forfeited.
19. The holiday booked using the voucher may only be taken by the competition winner along with any accompanying passenger(s) notified to Jet2holidays in the relevant booking. Flights must be taken by all passengers at the same time from the same airport. Once you have made your booking this cannot be amended.
20. All passengers must have a valid passport to travel and must meet all relevant visa and/or other entry requirements including health or medical requirements or similar.
21. Entrants' details will be used to administer prize redemption. Details will be used in accordance with the Jet2holidays privacy policy (see <https://www.jet2holidays.com/privacy-policy>).

22. Where Jet2holidays makes any changes to a booked holiday or dates of travel, no compensation or cash equivalent will be available. Jet2holidays will not be liable for any cancellations or changes to the prize draw, or for any loss or damage entrants or accompanying passengers suffer as a result of entering the prize draw provided that nothing in these terms shall exclude or limit the liability of Jet2holidays in relation to personal injury or death caused by Jet2holidays negligence or for fraud.
23. Transfers to and from the airport in the UK are not included. No optional flight/board//transfer/accommodation supplements are included in the prize. Travel insurance is not included. Winners are advised to take out their own insurance.
24. If a holiday is not booked by the applicable date, it will be deemed forfeited and Jet2holidays reserves the right to award a prize to another randomly selected entry.
25. Jet2holidays reserves the right (but shall be under no obligation) to substitute the prize or any element of the prize with alternative dates/property/transfers/destinations at any time, to the equivalent prize value.
26. The prize duration may not be extended, and no element of the prize may be changed by the winner. Additional passengers outside the maximum amount permitted in the prize details may not be booked onto the prize booking.

Toby Carvery Digital Gift Card Terms:

27. Gift Card Terms: The Toby Carvery Gift Card (the “**Gift Card**”) may not be exchanged for cash.
28. The Gift Card is not a cheque guarantee, credit, debit or charge card. No change will be given but the balance can be used for future purchases. Mitchells & Butlers Leisure Retail Limited will not be held liable for lost or stolen cards - protect this as you would cash.
29. To check the balance of your Gift Card, please visit www.showmybalance.com and follow the simple instructions. A Gift Card is valid for 24 months from the later of the date that any value was last loaded onto the Gift Card, or the date that any value on the Gift Card was last redeemed.
30. The Gift Card is valid at any Mitchells & Butlers venue in the UK. You can search all available venues at www.thediningoutgiftcard.co.uk/.
31. The Gift Card cannot be used (i) to make any online purchase (ii) at any Mitchells & Butlers franchise or (iii) at any site not managed by Mitchells & Butlers: please check with your server that the Gift Card can be used at the particular site before ordering.
32. SMS and email Gift Cards should be treated as cash. If deleted, they will not be re-sent.
33. SMS and email Gift Cards will be free to receive. Digital Gift Cards are valid either presented on a smart phone or printed out.
34. Gift cards can be used multiple times until all of the remaining balance is spent.
35. You can check the balance of your Gift Card at <https://www.showmybalance.com>.

This prize is provided by Mitchells & Butlers Leisure Retail Limited trading as Toby Carvery.

General Terms:

36. Entries and comments **must not:**
- (a) contain material that violates or infringes another's rights, including but not limited to privacy, publicity or intellectual property rights, or that constitutes copyright infringement; or
 - (b) disparage Jet2.com, Jet2holidays, Jet2 plc, Mitchells & Butlers Leisure Retail Limited and its group companies, or any other person, corporation or party affiliated with these companies or the prize draw generally; or
 - (c) contain material that is inappropriate, indecent, obscene, hateful, tortious, defamatory, slanderous or libellous; or
 - (d) contain material that promotes bigotry, racism, hatred or harm against any group or individual or promotes discrimination based on race, gender, religion, nationality, disability, sexual orientation or age; or
 - (e) contain material that is unlawful, in violation of or contrary to the laws or regulations in any state where the post is created.
37. Entrants' details will be used to administer the prize draw. Details will be used in accordance with the Jet2holidays privacy policy (see <https://www.jet2holidays.com/privacy-policy><http://www.jet2.com/privacy>) and Toby Carvery's privacy policy (see <https://www.tobycarvery.co.uk/cookiesandprivacy#/>).
38. When entering the Prize Draw entrants will be invited to opt in to receiving marketing from Jet2holidays and/or Toby Carvery. If entrants choose to opt in, their details will be retained by Jet2holidays and/or Toby Carvery as applicable) for the purposes as set out in their respective privacy policies (which may include activities such as passing on information about deals, offers and promotion codes from Jet2holidays).
39. To enable us to use entries as widely as possible entrants agree that any intellectual property rights in their entries (and any accompanying material) will belong to us and entrants waive any rights they have in relation to their entry and any accompanying material. At our request entrants must sign any documents to assign the rights to us. Entrants also agree that we may decide at our discretion how their submitted material may be used from time to time (which may include entrants' photo where they have submitted one).
40. Jet2holidays and Toby Carvery may in their absolute discretion change these terms and conditions or extend the prize draw without notice at any time. Jet2holidays and Toby Carvery may cancel a prize draw without prior notice in the event that circumstances arising beyond their control makes it necessary to do so.
41. Where Jet2holidays or Toby Carvery make any changes to the prize (including dates of travel), no compensation or cash equivalent will be available. Jet2holidays and Toby Carvery will not be liable for any cancellations or changes to the prize draw or any prize, or for any loss or damage. Nothing in these terms shall exclude or limit the liability of Jet2holidays or Toby Carvery in relation to personal injury or death caused by Jet2holidays or Toby Carvery's negligence or for fraud.
42. If any person enters or attempts to enter the prize draw in a manner which Jet2holidays determines is: (a) contrary to these terms; (b) by its nature is inconsistent with the spirit of the prize draw; and/or (c) unjust to other participants, then such person may be disqualified from the prize draw at Jet2holidays' sole discretion and may be required to return any prizes already awarded. This may include without limitation participation by professional competitors, tampering with the operation of the prize draw, cheating, hacking, deception or any other actions which disadvantage (or are intended to disadvantage) other participants, Toby Carvery and/or Jet2holidays. Where Jet2holidays determines that any actions have impaired the prize draw, Jet2holidays may, at its sole discretion take such steps as it deems reasonable to resolve any problems arising from such actions, including:
- (a) repeating or adding further stages to the prize draw; or

(b) in the event of disqualification, awarding the prize to a/other runner(s) up, another entry drawn at random or the next entry with the highest number of votes (as applicable).

43. Please note that Meta is not responsible for any element of this promotion and has in no way sponsored, endorsed or administered this promotion. By entering the prize draw, you agree to fully release and hold Meta harmless from any liability incurred in connection with your entry into the prize draw.
44. These terms are subject to English Law and by entering this prize draw you submit to the exclusive jurisdiction of the courts of England.