

## **Terms & Conditions – VIBE by Jet2holidays £500 Voucher Prize Draw**

This prize draw is promoted by Jet2holidays Limited (registered number: 04472486) whose registered office is at Low Fare Finder House, Leeds Bradford Airport, Yeadon, Leeds, West Yorkshire, LS19 7TU ("Jet2holidays", "we" or "us"). By entering the prize draw, you are deemed to accept these terms:

1. This prize draw opens at 9am on 20<sup>th</sup> November 2025 and closes at 11.59pm on 27<sup>th</sup> November 2025.
2. Entrants to this prize draw must be residents of the UK, the Channel Islands or the Isle of Man and must be aged 18 years or over. Employees and officers of Jet2holidays, Jet2.com Limited ("Jet2.com"), Jet2 plc or any companies within the same group or any organisation professionally involved with the prize draw (or in each case, their close relatives) are not eligible to enter.

### **How to enter:**

3. VIBE by Jet2holidays will post a video on their official Instagram page, asking their audience to take part in the competition by following @Jet2Vibe on Instagram, liking the competition post and tagging a friend in the comments.
4. VIBE by Jet2holidays shall not be responsible for and shall not have to accept entries which do not reach it before the closing time or are illegible, incomplete or corrupted.

### **Choosing a Winner:**

5. There will be 1 lucky winner of the prize draw.
6. The winner will be randomly selected through a computer generated process.
- 7.
8. The winner of the prize draw will be notified by an Instagram comment or direct message within 7 days after the closing time for the prize draw. We will try our best to contact the winner during the specified time. If a winner cannot be contacted or is not available, we reserve the right to select another winner from the valid/correct entries that were received.
9. The winner will be required to confirm acceptance of their prize within 5 days of having been notified. If a winner has not claimed their prize by the date specified, we reserve the right to select another winner from the valid/correct entries that were received. Winners must have a valid email address to claim their prize.
10. For transparency we will generally publish the surname and county of prize winners online. However, if you are a winner and you object to us doing this or would like us to reduce the amount of information we publish, then please let us know when claiming your prize.

### **The Prize:**

12. 1 lucky winner will win: A £500 VIBE by Jet2holidays voucher.
  - 13. Each winner will win a Jet2holidays voucher to the value of £500 ("the **Prize**"). Please note, it must be used by the winner on a new Jet2holidays VIBE booking. It cannot be used on an existing booking.
  - The Winner may book more than one holiday using the voucher but if doing so, the holiday bookings must be made at the same time and can total more than the Prize but the difference in value must be paid at the same time. The voucher must be redeemed by 28<sup>th</sup> February 2026, and all travel must be completed by 31<sup>st</sup> December 2026. Booking must be made via the Jet2holidays contact centre.
  - The voucher can be used in conjunction with any money off discount which is automatically applied to bookings on [www.jet2holidays.com](http://www.jet2holidays.com) or the Jet2holidays app (subject to the terms of that promotion) but cannot be used in conjunction with any other discount code. Optional extras may be added at the

winner's own expense. Any optional purchases or supplements are subject to the standard Jet2holidays or Jet2.com terms and conditions.

- If any holiday booked by the winner with the Prize is cancelled for any reason and where that cancellation would entitle the customer to a refund in line with Jet2holidays' terms and conditions, such a refund would be in the form of the payment method in which the holiday was paid for (which may be a combination of a voucher and cash).
- Where the holiday is booked using the Prize, transfers to and from the airport in the UK are not included. Travel insurance is not included. Winners are advised to take out their own insurance.
- If the Prize is not redeemed by the applicable date, it will be deemed forfeited.
- Where the holiday booked using the Prize is equivalent or lower than the value of the voucher it shall be subject to the Promotion terms and conditions and the Jet2holidays' and Jet2.com's terms and conditions (together the "**Terms and Conditions**") which can be found at <http://www.jet2holidays.com/terms-and-conditions> and <http://www.jet2.com/terms> respectively. Such holiday shall not constitute a 'package' under the Package Travel and Linked Travel Arrangements Regulations 2018 (the "**Regulations**") and the Regulations shall not apply, nor shall the applicable provisions of the Terms and Conditions which relate to the Regulations. Where the holiday booked using the Prize exceeds the value of the voucher it shall be subject to the Terms and Conditions. In the event of any conflict between the Terms and Conditions and the Promotion terms and conditions, the Promotion terms and conditions will take precedence.
- The Prize and any holiday booked using the Prize is subject to availability. Please note, prize flights are limited on the flights operated by Jet2.com and may be unavailable even if there is general availability on a particular flight.
- Jet2holidays reserves the right to amend or cancel the flights or holiday for any reason without prior notice (which may include substituting the prize or any element of the prize with alternative dates/property/transfers/destinations at any time, to the equivalent prize value). Please note that the Jet2.com flight schedules are not guaranteed.
- The Prize is non-transferable and may not be exchanged for cash. The Winner has no right to request or receive an alternative to the Prize, and the Prize cannot be redeemed for cash or its monetary value, in whole or in part.
- If the total cost of the holiday that the winner selects totals less than voucher amount, the winner shall not be entitled to the difference and that additional amount shall be forfeited. If the winner would like to choose a holiday which totals more than the voucher amount, they shall be responsible for paying the difference in cost.
- The holiday booked using the Prize may only be taken by the prize draw winner along with any accompanying passenger(s) notified to Jet2holidays in the relevant booking. Flights must be taken by all passengers at the same time from the same airport. Once you have made your booking this cannot be amended.
- All passengers must have a valid passport to travel and must meet all relevant visa and/or other entry requirements including health or medical requirements or similar.

#### General:

#### 11. Entries and comments **must not**:

- (a) contain material that violates or infringes another's rights, including but not limited to privacy, publicity or intellectual property rights, or that constitutes copyright infringement; or
- (b) disparage Jet2.com, Jet2holidays, Jet2 plc or any other person, corporation or party affiliated with these companies or the prize draw generally; or
- (c) contain material that is inappropriate, indecent, obscene, hateful, tortious, defamatory, slanderous or libellous; or
- (d) contain material that promotes bigotry, racism, hatred or harm against any group or individual or promotes discrimination based on race, gender, religion, nationality, disability, sexual orientation or age; or
- (e) contain material that is unlawful, in violation of or contrary to the laws or regulations in any state where the post is created.

12. Entrants' details will be used to administer the prize draw. Details will be used in accordance with the Jet2holidays' privacy policy (see <https://www.jet2holidays.com/privacy-policy><http://www.jet2.com/privacy>).
13. Jet2holidays may in its absolute discretion change these terms and conditions or extend the prize draw without notice at any time. Jet2holidays may cancel a prize draw without prior notice in the event of circumstances arising beyond its control.
14. Where Jet2holidays makes any changes to the prize (including dates of travel), no compensation or cash equivalent will be available. Jet2holidays will not be liable for any cancellations or changes to the prize draw or any prize, or for any loss or damage entrants or accompanying passengers suffer as a result of entering the prize draw provided that nothing in these terms shall exclude or limit the liability of Jet2holidays in relation to personal injury or death caused by Jet2holidays negligence or for fraud.
15. Jet2holidays reserves the right (but shall be under no obligation) to substitute the prize or any element of the prize with alternative property/destination/transfers/travel dates at any time, to the equivalent prize value, or at its discretion, the cash value of the prize or element of the prize being substituted.
16. If any person enters or attempts to enter the prize draw in a manner which Jet2holidays determines is: (a) contrary to these terms; (b) by its nature is inconsistent with the spirit of the prize draw; and/or (c) unjust to other participants, then such person may be disqualified from the prize draw at Jet2holidays' sole discretion and may be required to return any prizes already awarded. This may include without limitation participation by professional competitors, tampering with the operation of the prize draw, cheating, hacking, deception or any other actions which disadvantage (or are intended to disadvantage) other participants and/or Jet2holidays. Where Jet2holidays determines that any actions have impaired the prize draw, Jet2holidays may, at its sole discretion take such steps as it deems reasonable to resolve any problems arising from such actions, including:
  - (a) repeating or adding further stages to the prize draw; or
  - (b) in the event of disqualification, awarding the prize to a/other runner(s) up, another entry drawn at random or the next entry with the highest number of votes (as applicable).
17. Please note that Meta are not responsible for any element of this promotion and has in no way sponsored, endorsed or administered this promotion. By entering the prize draw, you agree to fully release and hold Meta harmless from any liability incurred in connection with your entry into the prize draw.
18. These terms are subject to English Law and by entering this prize draw you submit to the exclusive jurisdiction of the courts of England.