Terms & Conditions - Jet2holidays Valentines Day Prize Draw

This prize draw is promoted by Jet2holidays Limited (registered number: 04472486) whose registered office is at Low Fare Finder House, Leeds Bradford Airport, Yeadon, Leeds, West Yorkshire, LS19 7TU ("Jet2holidays", "we" or "us"). By entering the prize draw, you are deemed to accept these terms:

- 1. This prize draw opens at 9:00am on 29th January and closes at 10:00am on 3rd February 2025.
- 2. Entrants to this prize draw must be residents of the UK, the Channel Islands or the Isle of Man and must be aged 18 years or over. Employees and officers of Jet2holidays, Jet2.com Limited ("Jet2.com"), Jet2 plc or any companies within the same group or any organisation professionally involved with the prize draw (or in each case, their close relatives) are not eligible to enter. An entrant may only be entered into the prize draw once.

How to enter:

- 3. Jet2holidays will post on Facebook.
- 4. To enter this prize draw you must answer the question in the post and comment on the post before the closing time and date detailed in paragraph 1 above.
- 5. Jet2holidays shall not be responsible for and shall not have to accept entries which do not reach it before the closing time or are illegible, incomplete or corrupted.

Choosing a Winner:

- 6. There will be 1 lucky winner of the prize draw.
- 7. The winner will be randomly selected through a computer-generated process.
- 8. The winner of the prize draw will be notified by Facebook message or using the other contact details provided to us within 72 hours after the closing time for the prize draw. We will try our best to contact the winner during the specified time. If a winner cannot be contacted or is not available, we reserve the right to select another winner from the valid/correct entries that were received.
- 9. The winner will be required to confirm acceptance of their prize within 72 hours of having been notified. If a winner has not claimed their prize by the date specified, we reserve the right to select another winner from the valid/correct entries that were received. Winners must have a valid email address to claim their prize.
- 10. For transparency we will generally publish the surname and county of prize winners online. However, if you are a winner and you object to us doing this or would like us to reduce the amount of information we publish, then please let us know when claiming your prize.

The Prize:

- 11. 1 lucky winner will win a Jet2CityBreaks £1,500 voucher.
- 12. The prize is non-transferable and may not be exchanged for cash. Prize is subject to availability.
- 13. Jet2holidays reserves the right to provide a substitute prize of similar value should the specified prize become unavailable for any reason.
- 14. All prizes are provided on an "as-is" basis and without warranty from Jet2holidays (although please note, certain products may benefit from a warranty provided by the third-party retailer or manufacturer). Insofar as permitted by law, Jet2holidays will not accept any liability for or arising from the prizes.

- 15. The voucher must be redeemed by 23:59 1st June 2025.
- 16. The voucher entitles the prize winner to £1,500 discount off any Jet2CityBreaks package from any of our UK departure airports, subject to our flying schedule.
- 17. Valid on new holidays booked between 00:01 on 5th February 23:59 on 31st October 2025.
- 18. Applicable to new bookings only.
- 19. The voucher may only be used once.
- 20. There must be a minimum of 2 adults on the booking.
- 21. Customer must be aged 18 years or over to place a booking.
- 22. Booking must be made via the Jet2holidays contact centre.
- 23. The voucher cannot be used towards the purchase of travel insurance.
- 24. Where applicable, the discount can be used in conjunction with any money off discount which is automatically applied to bookings on www.jet2holidays.com and/or the Jet2holidays app (as applicable) subject to the terms of that promotion. For clarity, the discount cannot be used in conjunction with any other manually applied discount or offer.
- 25. If flight dates or passenger names are changed by the customer following the original booking, the discount will no longer apply and the full balance shall be payable.
- 26. Prices shown on our websites and in our advertising are subject to change without prior notice and are only guaranteed when your booking is confirmed.
- 27. All other terms and conditions as per the Jet2holidays website apply (see https://www.jet2holidays.com/terms-and-conditions).
- 28. If the total cost of the holiday that the winner selects totals less than £1,500, the winner shall not be entitled to the difference between the cost of the holiday and £1,500 and that additional amount shall be forfeited. If the winner would like to choose a holiday which totals more than £1,500, they shall be responsible for paying the difference in cost.
- 29. Flights are subject to availability and may not be taken at peak periods such as Christmas, New Year and Bank/School Holidays: please see www.jet2.com/promotions for further terms and restrictions. Please note, prize flights are limited on the flights operated by Jet2.com and may be unavailable even if there is general availability on a particular flight.

General:

30. Entries and comments must not:

- contain material that violates or infringes another's rights, including but not limited to privacy, publicity or intellectual property rights, or that constitutes copyright infringement; or
- (b) disparage Jet2.com, Jet2holidays, Jet2 plc or any other person, corporation or party affiliated with these companies or the prize draw generally; or
- (c) contain material that is inappropriate, indecent, obscene, hateful, tortious, defamatory, slanderous or libellous; or
- (d) contain material that promotes bigotry, racism, hatred or harm against any group or individual or promotes discrimination based on race, gender, religion, nationality, disability, sexual orientation or age; or
- (e) contain material that is unlawful, in violation of or contrary to the laws or regulations in any state where the post is created.
- 31. Entrants' details will be used to administer the prize draw. Details will be used in accordance with the Jet2holidays' privacy policy (see https://www.jet2holidays.com/privacy-policyhttp://www.jet2.com/privacy).
- 32. To enable us to use entries as widely as possible entrants agree that any intellectual property rights in their entries (and any accompanying material) will belong to us and entrants waive any rights they have in relation to their entry and any accompanying material. At our request entrants must sign any documents to assign the rights to us. Entrants also agree that we may decide at our discretion how their submitted material may be used from time to time (which may include entrants' photos where they have submitted one).

- 33. Jet2holidays may in its absolute discretion change these terms and conditions or extend the prize draw without notice at any time. Jet2holidays may cancel a prize draw without prior notice in the event of circumstances arising beyond its control.
- 34. Where Jet2holidays makes any changes to the prize (including dates of travel), no compensation or cash equivalent will be available. Jet2holidays will not be liable for any cancellations or changes to the prize draw or any prize, or for any loss or damage entrants or accompanying passengers suffer as a result of entering the prize draw provided that nothing in these terms shall exclude or limit the liability of Jet2holidays in relation to personal injury or death caused by Jet2holidays negligence or for fraud.
- 35. If any person enters or attempts to enter the prize draw in a manner which Jet2holidays determines is: (a) contrary to these terms; (b) by its nature is inconsistent with the spirit of the prize draw; and/or (c) unjust to other participants, then such person may be disqualified from the prize draw at Jet2holidays' sole discretion and may be required to return any prizes already awarded. This may include without limitation participation by professional competitors, tampering with the operation of the prize draw, cheating, hacking, deception or any other actions which disadvantage (or are intended to disadvantage) other participants and/or Jet2holidays. Where Jet2holidays determines that any actions have impaired the prize draw, Jet2holidays may, at its sole discretion take such steps as it deems reasonable to resolve any problems arising from such actions, including:
 - (a) repeating or adding further stages to the prize draw; or
 - (b) in the event of disqualification, awarding the prize to a/other runner(s) up, another entry drawn at random or the next entry with the highest number of votes (as applicable).
- 36. Please note that Meta is not responsible for any element of this promotion and has in no way sponsored, endorsed or administered this promotion. By entering the prize draw, you agree to fully release and hold Meta harmless from any liability incurred in connection with your entry into the prize draw.
- 37. These terms are subject to English Law and by entering this prize draw you submit to the exclusive jurisdiction of the courts of England.