

Terms & Conditions – Jet2holidays Holiday Matchmaker T&Cs

These prize draws are promoted by Jet2holidays Limited (registered number: 04472486) whose registered office is at Low Fare Finder House, Leeds Bradford Airport, Yeadon, Leeds, West Yorkshire, LS19 7TU ("Jet2holidays," "we" or "us"). By entering a prize draw, you are deemed to accept these terms:

1. There will be five prize draws (Jet2VIBE, Jet2holidays, Jet2 Indulgent Escapes, Jet2Villas and Jet2CityBreaks). The prize draws open at 10:00am on Wednesday 12th February 2026 and will close at 11:59pm on Monday 16th February 2026 (the '**Prize Draw Period**').
2. Entrants to a prize draw must be residents of the UK, the Channel Islands or the Isle of Man and must be aged 18 years or over. Employees and officers of Jet2holidays, Jet2.com Limited ("Jet2.com"), Jet2 plc or any companies within the same group or any organisation professionally involved with the Prize Draws (or in each case, their close relatives) are not eligible to enter. Entrants can only enter each prize draw once. They can "confirm their match" more than once in respect of a prize draw, however, the entrant will only be entered into that prize draw once (any attempts to enter multiple times into one prize draw will result in only one entry being permitted). Entrants may enter as many prize draws as they like, however, an entrant may only win one prize throughout the Prize Draw Period.

How to enter:

3. To take part, entrants must download the Jet2 app and register using a valid email address on the "Holiday Matchmaker" screen, accessible via the app home page or offers page.
4. Once registered, entrants will be invited to answer ten questions within the app. Based on the responses given, the entrant will be matched with a holiday destination.
5. Completing the questions will reveal one holiday destination only. There are no coins, points, timers or limits applied and no additional entries are awarded for any actions.
6. Once matched with a holiday destination, entrants may choose to restart the questions and answer the 10 questions differently, replacing the previously matched holiday destination.
7. The entrant must confirm their match which will submit a single entry into the prize draw to win a holiday to their matched holiday destination. Only one destination selection will be valid per entrant at any one time.
8. There is no grand prize associated with this promotion. The only prizes available are the five holidays that may be revealed through answering questions.
9. Entrants may share their revealed holiday destination via the sharing functionality within the app. Sharing is optional and for social purposes only. No additional entries, rewards or benefits are gained from sharing.
10. Jet2holidays accepts no responsibility for entries that are lost, delayed, misdirected, incomplete or corrupted, or that are not successfully registered due to technical or system issues.

Choosing a Winner:

Prize draw's

1. There will be 1 lucky winner of each prize draw:
2. The winner of the **Jet2VIBE** prize draw will win:
 - a. A 7-night Jet2holidays holiday for up to 2 adults (aged 18 or above on the date of departure) in a Twin room with Pool View on a half-board basis at the 4*+ GF Astoria Playa Majorca, Balearics.
 - b. This prize includes return flights for up to 2 people from any UK Airport from which Jet2.com flies to Palma de Mallorca Airport (PMI) and allows for the duration of the prize advertised, transfers to and from the overseas airport and the hotel AND 1 free item of checked baggage of up to 22kg per person.
 - c. This prize must be booked by 13th March 2026 and must be completed between one of the following bands subject to availability (including all return travel):
 - 14/03/2026 - 25/03/2026
 - 20/04/2026 - 21/05/2026
 - 01/06/2026 - 17/07/2026
 - 27/07/2026 - 03/08/2026

- 01/09/2026 - 10/10/2026
- 19/04/2027 - 28/05/2027
- 07/06/2027 - 09/07/2027
- 26/07/2027 - 02/08/2027
- 04/09/2027 - 10/10/2027

3. The winner of the **Jet2holidays** prize draw will win:

- A 7-night Jet2holidays holiday for up to 2 adults (aged 18 or above on the date of departure) in a Superior Double room on an all inclusive basis at the 4* AluaSoul Costa Adeje in Tenerife, Canaries.
- This prize includes return flights for up to 2 people from any UK Airport from which Jet2.com flies to Tenerife (South) Airport (TFS) and allows for the duration of the prize advertised, transfers to and from the overseas airport and the hotel AND 1 free item of checked baggage of up to 22kg per person.
- This prize must be booked by 13th March 2026 and must be completed between one of the following bands subject to availability (including all return travel):

- 20/04/2026 - 21/05/2026
- 01/06/2026 - 17/07/2026
- 27/07/2026 - 03/08/2026
- 01/09/2026 - 22/10/2026

4. The winner of the **Jet2 Indulgent Escapes** prize draw will win:

- A 7-night holiday for up to 2 adults (aged 18 or above on the date of departure) in a Superior room on a half board basis at the 5* City of Dreams Mediterranean Hotel in Paphos, Cyprus.
- This prize also includes private transfers to and from the overseas airport and the hotel, a 25kg hold-baggage allowance per person on each flight and a complimentary drink per person per flight, and priority lane security pass at your outbound UK departure airport.
- This prize must be booked by 13th March 2026 and must be completed between one of the following bands subject to availability (including all return travel):

- 04/02/2026 - 09/02/2026
- 23/02/2026 - 25/03/2026
- 20/04/2026 - 21/05/2026
- 01/06/2026 - 17/07/2026
- 27/07/2026 - 03/08/2026
- 01/09/2026 - 22/10/2026
- 19/04/2027 - 28/05/2027
- 07/06/2027 - 09/07/2027
- 26/07/2027 - 02/08/2027
- 04/09/2027 - 22/10/2027

5. The winner of the **Jet2Villa's** prize draw will win:

- a 7-night holiday for up to 10 people (with at least 1 adult aged 18 or over on the date of departure) on a self-catering basis at the Villa Helene Norvilla in Algarve, Portugal
- This prize includes return flights for up to 10 people from any UK Airport from which Jet2.com flies to Faro International Airport (FAO) and allows for the duration of the prize advertised AND 1 free item of checked baggage of up to 22kg per person.
- This prize also includes car hire. Please note that each driver of the hire car must be aged between 25-70 years old with a valid UK driving licence. The make, model and group of the car shall be selected at Jet2holidays' discretion.

d) This prize must be booked by 13th March 2026 and must be completed between one of the following bands subject to availability (including all return travel):

- 20/04/2026 - 21/05/2026
- 03/07/2026 - 17/07/2026
- 27/07/2026 - 03/08/2026
- 02/10/2026 - 22/10/2026

6. The winner of the **Jet2CityBreaks** prize draw will win:

- a) a 3-night CityBreaks holiday for 2 adults (aged 18 or above on the date of departure) in a Classic Double room on a Bed & Breakfast basis at the 4* H10 Marina Barcelona in Barcelona, Spain.
- b) This prize includes return flights for up to 2 people from any UK Airport from which Jet2.com flies to Josep Tarradellas Barcelona-El Prat Airport (BCN) and allows for the duration of the prize advertised.
- c) This prize also includes a 22kg hold-baggage allowance per person on each flight
- d) This prize must be booked by 13th March 2026 and must be completed between one of the following bands subject to availability (including all return travel):

- 05/02/2026 - 09/02/2026
- 23/02/2026 - 25/03/2026
- 20/04/2026 - 21/05/2026
- 01/06/2026 - 17/07/2026
- 27/07/2026 - 03/08/2026
- 01/09/2026 - 22/10/2026
- 05/11/2026 - 17/12/2026
- 04/01/2027 - 09/02/2027
- 22/02/2027 - 23/03/2027
- 19/04/2027 - 28/05/2027
- 07/06/2027 - 12/06/2027

7. Entrants will only be eligible to win a prize for the Prize Draw(s) they have entered; entries are not combined across different Prize Draws. Jet2holidays will pool together all valid entries for each of the prize draws and will randomly select a winner for each draw using a computer-generated process.
8. Each winner of the Prize draw will be notified via phone call or using the other contact details provided to us within 7 days after the closing time for the prize draws. We will try our best to contact the winners during the specified time. If a winner cannot be contacted or is not available or has not claimed their prize by the date specified or forfeits their prize, we reserve the right to select another winner from the valid/correct entries that were received. The winner of each prize draw will be required to confirm acceptance of their prize within 7 days of being notified. Winners must have a valid email address to claim their prize.
9. If winners accept the prize via phone call, we will ask for permission to publish a video or audio clip of them receiving the win on our social channels. If winners do not answer the call, we will send the holiday prize winners an email asking for further details about them to publicise the win. If we do not receive a response, for transparency, we will generally publish the first name and county of prize winners online. However, if you are a winner and you object to us doing this or would like us to reduce the amount of information we publish, then please let us know when claiming your prize.

The Prizes are subject to the following terms:

10. Transfers to and from the airport in the UK are not included. No optional flight/board/transfer/accommodation supplements are included in the prize. Travel insurance is not included. Winners are advised to take out their own insurance.
11. If a prize is not booked by the applicable date, it will be deemed forfeited and Jet2holidays reserves the right to award a prize to another randomly selected entry.

12. The prize is subject to these terms and conditions and the Jet2holidays' and Jet2.com's terms and conditions (together the "Terms and Conditions") which can be found at <http://www.jet2holidays.com/terms-and-conditions> and <http://www.jet2.com/terms> respectively. The holiday shall not constitute a 'package' under the Package Travel and Linked Travel Arrangements Regulations 2018 (the "Regulations") and the Regulations shall not apply, nor shall the applicable provisions of the Terms and Conditions which relate to the Regulations. In the event of any conflict between the Terms and Conditions, and these prize draw terms and conditions, these prize draw terms and conditions will take precedence.
13. Prize flights are limited on the flights operated by Jet2.com and may be unavailable even if there is general availability on a particular flight.
14. Jet2holidays reserves the right (but shall be under no obligation) to substitute the prize or any element of the prize with alternative dates/property/destinations/transfers/ at any time to the equivalent prize value or at its discretion, the cash value of the prize or element of the prize being substituted.
15. Jet2holidays reserves the right to amend or cancel the flights or holiday for any reason without prior notice. Please note that flight schedules are not guaranteed.
16. All passengers must have a valid passport to travel and must meet all relevant visa and/or other entry requirements including health or medical requirements or similar.
17. The prize and each element of the prize is non-transferable and may not be exchanged for cash. The prize may only be taken by the prize draw winner along with any accompanying passenger(s) notified to Jet2holidays in the relevant booking, subject to the maximum number of passengers specified within the prize details. Flights must be taken by all passengers at the same time from the same airport. Once you have made your booking, you cannot make any amendments.
18. The prize duration may not be extended and no element of the prize may be changed by the winner. Additional passengers outside the maximum amount permitted in the prize details may not be booked onto the prize booking.
19. All passengers must have a valid passport to travel, and must meet all relevant visa and/or other entry requirements including any medical/health screening requirements or similar.

General terms applicable to these prize draws:

20. Entrants' details will be used to administer the prize draws. Details will be used in accordance with the Jet2holidays privacy policy (see <https://www.jet2holidays.com/privacy-policy><http://www.jet2.com/privacy>).
21. When entering a Prize Draw entrants will be invited to opt in to receiving marketing from Jet2holidays. If entrants choose to opt in, their details will be retained by Jet2holidays for the purposes of marketing (which may include activities such as passing on information about deals, offers and promotion codes from Jet2holidays).
22. Jet2holidays may in its absolute discretion change these terms and conditions or extend a prize draw without notice at any time. Jet2holidays may cancel a prize draw without prior notice in the event of circumstances arising beyond its control.
23. Where Jet2holidays makes any changes to a prize (including dates of travel), no compensation or cash equivalent will be available. Jet2holidays will not be liable for any cancellations or changes to the prize draw or any prize, or for any loss or damage. Nothing in these terms shall exclude or limit the liability of Jet2holidays in relation to personal injury or death caused by Jet2holidays negligence or for fraud.
24. If any person enters or attempts to enter a prize draw in a manner which Jet2holidays determines is: (a) contrary to these terms; (b) by its nature is inconsistent with the spirit of the prize draw; and/or (c) unjust to other participants, then such person may be disqualified from the prize draw at Jet2holidays' sole discretion and may be required to return any prizes already awarded. This may include without limitation participation by professional competitors, tampering with the operation of the prize draw, cheating, hacking, deception or any other actions which disadvantage (or are intended to disadvantage) other participants and/or Jet2holidays. Where Jet2holidays determines that any actions have impaired the prize draw, Jet2holidays may, at its sole discretion take such steps as it deems reasonable to resolve any problems arising from such actions, including:
 - i. repeating or adding further stages to the prize draw; or
 - ii. in the event of disqualification, awarding the prize to a/other runner(s) up, another entry drawn at random or the next entry with the highest number of votes (as applicable).

25. Please note that Meta and X are not responsible for any element of this promotion and have in no way sponsored, endorsed or administered this promotion. By entering the prize draw, you agree to fully release and hold Meta harmless from any liability incurred in connection with your entry into the prize draw.
26. These terms are subject to English Law and by entering this prize draw you submit to the exclusive jurisdiction of the courts of England.