

Terms & Conditions – myJet2 Perks Denby Prize Draw

This prize draw is promoted by Jet2.com Limited (registered number: 02739537) whose registered office is at Low Fare Finder House, Leeds Bradford Airport, Yeadon, Leeds, West Yorkshire, LS19 7TU ("Jet2.com", "Jet2" "us" or "we"). By entering this prize draw, you are deemed to accept these terms.

1. This prize draw opens at 09:00am on 13th March 2025 and closes at 11:59pm on 27th March 2025.
2. Entrants to this prize draw must be myJet2 members logged into myJet2 on the Jet2 app, residents of the UK, the Channel Islands or the Isle of Man and must be aged 18 years or over. Employees and officers of Jet2holidays Limited, Jet2.com Limited, Jet2 plc, employees and officers of Denby Retail Ltd or any companies within the same group or any organisation professionally involved with the prize draw (or in each case, their close relatives) are not eligible to enter. An entrant may only be entered into the prize draw once.

How to enter:

3. Jet2 will host a landing page in the Jet2 app.
4. To enter this prize draw you must log onto myJet2 within the Jet2 app and click to enter the prize draw by following the relevant URL and enter your details before the closing time and date detailed in paragraph 1 above.
5. Jet2 shall not be responsible for and shall not have to accept entries which do not reach it before the closing time or are illegible, incomplete or corrupted.

Choosing a Winner:

6. There will be 50 lucky winners of the prize draw.
7. The winners will be randomly selected through a computer-generated process.
8. The winners of the prize draw will be notified by the Company, using the email address which they used to enter the prize draw or using the other contact details provided to us within 7 days after the closing time for the prize draw. We will try our best to contact the winners during the specified time. If a winner cannot be contacted or is not available, we reserve the right to select another winner from the valid/correct entries that were received.
9. If a winner has not claimed their prize by the date specified, we reserve the right to select another winner from the valid/correct entries that were received.
10. For transparency we will generally publish the surname and county of prize winners online. However, if you are a winner and you object to us doing this or would like us to reduce the amount of information we publish, then please let us know when claiming your prize.

The Prize:

11. The winner will win one of 50:
 - (a) 1 x £100 voucher to redeem at www.denbypottery.com
 - (b) The above prize will be subject to the Prize Terms below:

Prize Terms

12. See below Voucher terms which cover the prize details.

13. This prize is provided by Denby Retail Ltd. For any complaints or other communication regarding the prize, please contact Denby Retail Ltd. All prizes are provided on an "as-is" basis and without warranty from Jet2 (although please note, certain products may benefit from a warranty provided by the third-party retailer or manufacturer). Insofar as permitted by law, Jet2 will not accept any liability for or arising from the prizes.
14. If a prize is not accepted by the applicable date, it will be deemed forfeited and Jet2 reserves the right to award a prize to another randomly selected entry.
15. Jet2 reserves the right (but shall be under no obligation) to substitute the prize or any element of the prize with an alternative at any time to the equivalent prize value or at its discretion, the cash value of the prize or element of the prize being substituted.
16. The prize and each element of the prize is non-transferable and may not be exchanged for cash.
17. No element of the prize may be changed by the winner.

Voucher Terms

- Terms and conditions apply. 50 x Jet2 members will each receive one £100 Denby online voucher code to redeem at denbypottery.com. Winners will receive a unique online voucher code to use at checkout for £100 off your order, the code can be redeemed online only at www.denbypottery.com, while stock lasts.
 - Winner's voucher codes are valid from Friday 28th March 2025 until Tuesday 30th September 2025, for online purchases at www.denbypottery.com only and for UK customers only.
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 - The online voucher code is valid for one use per order per household and cannot be used in conjunction with any cashback or points offer, or any other promotional code, including Tesco Clubcard Reward Partner codes.
 - No change will be given if the full voucher amount is not used. The voucher code must be used on one transaction only.
 - The online code cannot be applied to your order after your order has been placed.
 - Any refunds made will take into account the discount given on your original order. If a customer returns a product for refund, this will be in the form of a new voucher code and no cash alternative is available.
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 - Free delivery is automatically applied to all orders over £75 to UK Mainland destinations only and is our Standard delivery service. Our standard mainland UK Delivery service is 3-5 working days (excluding weekends and Bank Holidays) of receiving your order.
 - The voucher amount does not apply to delivery.
- If you should have any further questions or feedback then please contact our consumer services team at hello@denbypottery.com, or phone on +44 (0)1773 740899. Lines are open from 9.00am to 5.00pm Monday to Friday and an answering service is available at all other times.

General Terms:

18. Entrants' details will be used to administer the prize draw and Jet2 will pass the winners' details to the prize provider for fulfilment of the prize. Details will be used in accordance with the Jet2 privacy policies (see <https://www.jet2holidays.com/privacy-policy><http://www.jet2.com/privacy>).
19. When entering the Prize Draw entrants will be invited to opt in to receiving marketing from the prize provider. If entrants choose to opt in, their details will be passed by Jet2 to the prize provider for the purposes of marketing.
20. Jet2 may in its absolute discretion change these terms and conditions or extend the prize draw without notice at any time. Jet2 may cancel a prize draw without prior notice in the event of circumstances arising beyond its control.

21. Where Jet2 makes any changes to the prize, no compensation or cash equivalent will be available. Jet2 will not be liable for any cancellations or changes to the prize draw or any prize, or for any loss or damage. Nothing in these terms shall exclude or limit the liability of Jet2 in relation to personal injury or death caused by Jet2 negligence or for fraud.
22. If any person enters or attempts to enter the prize draw in a manner which Jet2 determines is: (a) contrary to these terms; (b) by its nature is inconsistent with the spirit of the prize draw; and/or (c) unjust to other participants, then such person may be disqualified from the prize draw at Jet2's sole discretion and may be required to return any prizes already awarded. This may include without limitation participation by professional competitors, tampering with the operation of the prize draw, cheating, hacking, deception or any other actions which disadvantage (or are intended to disadvantage) other participants and/or Jet2. Where Jet2 determines that any actions have impaired the prize draw, Jet2 may, at its sole discretion take such steps as it deems reasonable to resolve any problems arising from such actions, including:
- (a) repeating or adding further stages to the prize draw; or
 - (b) in the event of disqualification, awarding the prize to a/other runner(s) up, another entry drawn at random or the next entry with the highest number of votes (as applicable).
23. These terms are subject to English Law and by entering this prize draw you submit to the exclusive jurisdiction of the courts of England.