

## **Terms & Conditions – myJet2Perks x Toby Carvery Prize Draw**

This prize draw is promoted by Jet2.com Limited (registered number: 02739537) whose registered office is at Low Fare Finder House, Leeds Bradford Airport, Yeadon, Leeds, West Yorkshire, LS19 7TU ("Jet2.com", "Jet2" "us" or "we"). By entering this prize draw, you are deemed to accept these terms.

1. This prize draw opens at 09:00 on 21<sup>st</sup> August 2025 and closes at 23:59 on 28<sup>th</sup> August 2025. Entrants to this prize draw must be myJet2 members logged into myJet2 on the Jet2 app, residents of the UK, the Channel Islands or the Isle of Man and must be aged 18 years or over. Employees and officers of Jet2holidays Limited, Jet2.com Limited, Jet2 plc, employees and officers of Mitchells & Butlers plc or any companies within the same group or any organisation professionally involved with the prize draw (or in each case, their close relatives) are not eligible to enter. Entrants can enter the prize draw an unlimited number of times within the campaign live period, when they have available spins to use and are not in a 'cooldown' period.

### **How to enter:**

2. Jet2 will host a landing page in the Jet2 app.
3. To enter this prize draw you must log onto myJet2 within the Jet2 app and click to enter the prize draw by following the relevant URL and enter your details before the closing time and date detailed in paragraph 1 above.
4. Then use your email address (and optional phone number) associated with your myJet2 account to register on the "Spin for Sun" screen, which can be found on the Jet2 App homepage or myJet2Perkspage. After completing the registration, you will need to spin the wheel.
5. Each entrant will begin with 1 spin per day after which a 'cooldown' timer will appear, which will show a countdown until the next available spin.
6. Each entrant will have a unique share code that will be shown alongside the cooldown timer. 5 additional cooldown timer skips will be added to an entrant's account after the entrant shares a code and following the share code being redeemed by another entrant. An entrant redeeming a code shared by another entrant will also receive 1 cooldown timer skips after the share code has been redeemed.
7. Jet2holidays shall not be responsible for and shall not have to accept entries which do not reach it outside the Promotional Period where entries are illegible, incomplete or corrupted.

### **Choosing a winner:**

8. There will be 402 lucky winners of the prize draw.
9. Following each spin of the wheel, and subject to where the wheel stops you will either win one of the prizes shown at section 19 and 20 below or you may not win a prize.
10. There is no limit on the number of prizes that an entrant can win.
11. The winner of each prize will be randomly selected through a computer-generated process.
12. Winners must have a valid email address to claim their prize.
13. The winners of each bonus spin prize will see the amount of bonus spins instantly within the App. They will then be automatically added to the bonus spin counter in the top right.
14. The winners of the holiday prize and the Toby Carvery gift card prizes will be notified instantly within the App.
15. Jet2's gamification data processor will pass the winners' details (of those who have won the Toby Carvery prizes only) to Toby Carvery's administrator (BlackHawk) in order to contact the winners and fulfil the prizes.
16. The winner of the holiday prize will receive an email from the Jet2 Prize Winners Team or will be contacted using the other contact details provided to begin the booking process. We will try our best to contact the winners during the specified 7 working days. If a winner cannot be contacted or is not available or forfeits their prize, we reserve the right to select another winner from the valid/correct entries that were received by randomly selecting another winner from all the entrants who entered the

Promotion through a computer-generated process. This process may be completed more than once in the event the replacement winner cannot be contacted or is not available or forfeits their prize.

17. The winners of the Toby Carvery prizes will be notified by Toby Carvery's administrator (Blackhawk) to the email address which they used to enter the prize draw or using the other contact details provided to us within 10 days after the closing time for the prize draw. Blackhawk will try their best to contact the winners during the specified time. If a winner cannot be contacted or is not available, we reserve the right to select another winner from the valid/correct entries that were received.
18. We may send the prize winners an email asking for further details about them to publicise the win. If we do not receive a response, for transparency, we will generally publish the first name and county of prize winners online. However, if you are a winner and you object to us doing this or would like us to reduce the amount of information we publish, then please let us know when claiming your prize.

The prizes:

19. There are an unlimited number of 1 free spins to be won.
20. The prizes available in this promotion are as follows:
  - a. 1 x Jet2holiday prize: 7-night holiday to Tenerife for up to 2 adults and 2 children
  - b. 1 x 'A Year of Toby Carvery', in the form of 1 x £1,000 Toby Carvery physical gift card
  - c. 400 x £10 Toby Carvery digital gift cards
  - d. 1 bonus spin (no limit on the number of 1 bonus spin that can be won)

There is 1 holiday prize to be won:

Tenerife Holiday:

21. a 7-night holiday for up to two adults, two children (up to the age of 11 on the date of return) (can also be claimed by solely 2 adults) in a Deluxe Family Room on an all-inclusive plus basis at the [5\\* Gran Melia Palacio De Isora](#) in Tenerife, Canaries. This prize includes return flights for up to 4 people (two adults, two children - up to the age of 11 on the date of return) from any UK Airport from which Jet2.com flies to Tenerife South Airport (TFS) and allows for the duration of the holiday advertised, transfers to and from the overseas airport and the hotel AND 1 free item of checked baggage of up to 22kg per person.
22. This prize must be booked by 24/10/2025 and must be completed between one of the following bands subject to availability (including all return travel):
  - 03/09/2025 - 16/10/2025
  - 04/11/2025 - 17/12/2025
  - 05/01/2026 - 09/02/2026
  - 23/02/2026 - 25/03/2026
  - 20/04/2026 - 21/05/2026
  - 01/06/2026 - 17/07/2026
  - 27/07/2026 - 10/08/2026
  - 01/09/2026 - 22/10/2026

The holiday prize acceptance:

23. The winner of the holiday prize will be notified by the email address that they entered with or using the other contact details provided to us within 7 days after the closing time for the prize draw. We will try our best to contact the winner during the specified time. If a winner cannot be contacted or is not available, we reserve the right to select another winner from the valid/correct entries that were received.
24. The winner will be required to confirm acceptance of their prize within 7 days of having been notified. Final date for accepting the prize is Friday 12<sup>th</sup> September 2025. If a winner has not claimed their prize by the date specified, we reserve the right to select another winner from the valid/correct entries that were received. Winners must have a valid email address to claim their prize.

### **Holiday Prize Terms**

The holiday prize is subject to the following terms:

25. Transfers to and from the airport in the UK are not included. No optional flight/board/transfer/accommodation supplements are included in the prize. Travel insurance is not included. Winners are advised to take out their own insurance.
26. If a prize is not booked by the applicable date, it will be deemed forfeited and Jet2holidays reserves the right to award a prize to another randomly selected entry by selecting another winner from all the entrants who entered the Promotion through a computer-generated process. This process may be completed more than once in the event the replacement winner cannot be contacted or is not available or forfeits their prize.
27. The prize is subject to these terms and conditions and the Jet2holidays' and Jet2.com's terms and conditions (together the "Terms and Conditions") which can be found at <http://www.jet2holidays.com/terms-and-conditions> and <http://www.jet2.com/terms> respectively. The holiday shall not constitute a 'package' under the Package Travel and Linked Travel Arrangements Regulations 2018 (the "Regulations") and the Regulations shall not apply, nor shall the applicable provisions of the Terms and Conditions which relate to the Regulations. In the event of any conflict between the Terms and Conditions, and these terms and conditions, these terms and conditions will take precedence.
28. Prize flights are limited on the flights operated by Jet2.com and may be unavailable even if there is general availability on a particular flight.
29. Jet2holidays reserves the right (but shall be under no obligation) to substitute the prize or any element of the prize with alternative dates/property/destinations/transfers/ at any time to the equivalent prize value or at its discretion, the cash value of the prize or element of the prize being substituted.
30. Jet2holidays reserves the right to amend or cancel the flights or holiday for any reason without prior notice. Please note that flight schedules are not guaranteed.
31. The prize and each element of the prize is non-transferable and may not be exchanged for cash. The prize may only be taken by the prize winner along with any accompanying passenger(s) notified to Jet2holidays in the relevant booking, subject to the maximum number of passengers specified within the prize details. Flights must be taken by all passengers at the same time from the same airport. Once you have made your booking, you cannot make any amendments.
32. The prize duration may not be extended and no element of the prize may be changed by the winner. Additional passengers outside the maximum amount permitted in the prize details may not be booked onto the prize booking.
33. All passengers must have a valid passport to travel, and must meet all relevant visa and/or other entry requirements including any medical/health screening requirements or similar.

### **Toby Carvery Gift Cards**

There is 1 x £1,000 Toby Carvery physical gift card prize and 400 x £10 Toby Carvery digital gift card prizes to be won. The winner of the £1,000 gift card will be contacted by Toby Carvery's supplier (Blackhawk) for their postal address and the gift card will be sent to the winner's address via recorded delivery. For security, the gift card will arrive with no balance loaded and upon receipt, the winner must contact Blackhawk with proof of receipt and Blackhawk will then load the gift card with £1,000 remotely. The prize of "A Year of Toby Carvery" £1,000 Gift Card is based upon a weekly visit to a Toby Carvery for one adult, based on a main course price of a Sunday Carvery at £17. Prices are based on current

menu live as at August 2025 which may be subject to change during the period of the Gift Card redemption.

### **Toby Carvery Gift Card Terms**

The Toby Carvery gift cards are subject to the below terms:

1. Gift Card Terms: The Toby Carvery Gift Card (the “**Gift Card**”) may not be exchanged for cash.
2. The Gift Card is not a cheque guarantee, credit, debit or charge card. No change will be given but the balance can be used for future purchases. Mitchells & Butlers Leisure Retail Limited will not be held liable for lost or stolen cards - protect this as you would cash.
3. To check the balance of your Gift Card, please visit [www.showmybalance.com](http://www.showmybalance.com) and follow the simple instructions. A Gift Card is valid for 24 months from the later of the date that any value was last loaded onto the Gift Card, or the date that any value on the Gift Card was last redeemed.
4. The Gift Card is valid at any Mitchells & Butlers venue in the UK. You can search all available venues at [www.thediningoutgiftcard.co.uk/](http://www.thediningoutgiftcard.co.uk/).
5. The Gift Card cannot be used (i) to make any online purchase (ii) at any Mitchells & Butlers franchise or (iii) at any site not managed by Mitchells & Butlers: please check with your server that the Gift Card can be used at the particular site before ordering.
6. SMS and email Gift Cards should be treated as cash. If deleted, they will not be resent.
7. SMS and email Gift Cards will be free to receive. Digital Gift Cards are valid either presented on a smart phone or printed out.
8. Gift cards can be used multiple times until all of the remaining balance is spent.
9. You can check the balance of your Gift Card at <https://www.showmybalance.com>.
34. This prize is provided by Mitchells & Butlers Leisure Retail Limited trading as Toby Carvery. For any complaints or other communication regarding the prize, please contact Mitchells & Butlers Leisure Retail Limited.
35. The Toby Carvery prizes are provided on an “as-is” basis and without warranty from Jet2. Insofar as permitted by law, Jet2 will not accept any liability for or arising from the Toby Carvery prizes. Mitchells & Butlers Leisure Retail Limited will not, in so far as permitted by law, accept any liability for or arising from the Jet2 Holiday Prize.
36. Jet2 reserves the right (but shall be under no obligation) to substitute the prize or any element of the prize with an alternative at any time to the equivalent prize value or at its discretion, the cash value of the prize or element of the prize being substituted.
37. The prize and each element of the prize is non-transferable and may not be exchanged for cash.
38. No element of the prize may be changed by the winner.

### **General Terms:**

39. Entrants' details will be used to administer the prize draw, and for fulfilment of the prize. Details will be used in accordance with the Jet2 privacy policies (see <https://www.jet2holidays.com/privacy-policy><http://www.jet2.com/privacy>).
- Each entrant will be invited to opt in to receiving marketing from Jet2holidays. If entrants choose to opt in, their details will be retained by Jet2holidays for the purposes of marketing (which may include activities such as passing on information about deals, offers and promotion codes from Jet2holidays).
40. When entering the Prize Draw entrants will be invited to opt in to receiving marketing from Toby Carvery. If entrants choose to opt in, their details will be passed by Jet2 to Toby Carvery for the purposes of marketing. Mitchells & Butlers Leisure Retail Limited, as the data controller, will only use your data as explained at <https://www.tobycarvery.co.uk/privacy#/>

41. Jet2 may in its absolute discretion change these terms and conditions or extend the prize draw without notice at any time. Jet2 may cancel a prize draw without prior notice in the event of circumstances arising beyond its control.
42. Where Jet2 makes any changes to the prize, no compensation or cash equivalent will be available. Jet2 and Mitchells & Butlers Leisure Retail Limited and its group companies will not be liable for any cancellations or changes to the prize draw or any prize, or for any loss or damage. Nothing in these terms shall exclude or limit the liability of Jet2 or Mitchells & Butlers Leisure Retail Limited or its group companies in relation to personal injury or death caused by Jet2's or Mitchells & Butlers Leisure Retail Limited's (or its group companies') (as applicable) negligence or for fraud.
43. If any person enters or attempts to enter the prize draw in a manner which Jet2 determines is: (a) contrary to these terms; (b) by its nature is inconsistent with the spirit of the prize draw; and/or (c) unjust to other participants, then such person may be disqualified from the prize draw at Jet2's sole discretion and may be required to return any prizes already awarded. This may include without limitation participation by professional competitors, tampering with the operation of the prize draw, cheating, hacking, deception or any other actions which disadvantage (or are intended to disadvantage) other participants and/or Jet2 and/or Mitchells & Butlers Leisure Retail Limited. Where Jet2 determines that any actions have impaired the prize draw, Jet2 may, at its sole discretion take such steps as it deems reasonable to resolve any problems arising from such actions, including:
- (a) repeating or adding further stages to the prize draw; or
  - (b) in the event of disqualification, awarding the prize to a/other runner(s) up, another entry drawn at random or the next entry with the highest number of votes (as applicable).
44. These terms are subject to English Law and by entering this prize draw you submit to the exclusive jurisdiction of the courts of England.