

### **Terms & Conditions – myJet2Perks La Redoute Prize Draw**

This prize draw is promoted by Jet2.com Limited (registered number: 02739537) whose registered office is at Low Fare Finder House, Leeds Bradford Airport, Yeadon, Leeds, West Yorkshire, LS19 7TU ("Jet2.com", "Jet2" "us" or "we"). These terms and conditions consist of the Specific Details together with Jet2's General myJet2Perks Prize Terms and Conditions (see below). By entering this prize draw, you are deemed to accept all of these terms.

#### **Specific Details**

Opening and closing times and dates of the prize draw	09:00am on 16 <sup>th</sup> April 2026 and closes at 11:59pm on 5 <sup>th</sup> May 2026.
The Prize Provider	La Redoute
Details of the Prize	10 winners will be selected to receive £250 account credit each, to spend on <a href="http://www.laredoute.co.uk">www.laredoute.co.uk</a> .
For any complaints, issues or other communication regarding the Prize, please contact:	<a href="mailto:LRUK-CX-Management-Team@redoute.co.uk">LRUK-CX-Management-Team@redoute.co.uk</a>
Who will contact the winner(s)	La Redoute via <a href="mailto:LRUK-CX-Management-Team@redoute.co.uk">LRUK-CX-Management-Team@redoute.co.uk</a>
How the winner(s) need to accept their prize	<p>The winners will be required to confirm acceptance of their prize within 7 days of having been notified.</p> <p>If the winner does not currently have a Redoute account, they will need to create an online account at <a href="http://laredoute.co.uk">laredoute.co.uk</a> or via the La Redoute App.</p> <p>The winners must email their customer number to <a href="mailto:LRUK-CX-Management-Team@redoute.co.uk">LRUK-CX-Management-Team@redoute.co.uk</a> who will then apply the credit to the account</p> <p>The winners can email their order to <a href="mailto:LRUK-CX-Management-Team@redoute.co.uk">LRUK-CX-Management-Team@redoute.co.uk</a> or they can place their order by calling 0330 303 0199.</p>
Prize Provider's Prize Terms	<ol style="list-style-type: none"><li>a. This prize is non-transferable.</li><li>b. The prize funds will be added to the customer's La Redoute Account. If the winner does not have a La Redoute Account, a cash account will be opened</li></ol>

	<p>and can be closed once the prize money has been spent.</p> <p>c. The prize fund can be used in conjunction with other promotions operated by La Redoute.</p> <p>d. The prize draw is open only to entrants from the UK and Channel Islands only (excludes Isle of Man), and is open to entrants aged 18 and over.</p> <p>e. Persons involved in the promotion and execution of the draw, employees of La Redoute and their families are unable to enter.</p> <p>f. Prize redemption must be in accordance with La Redoute's general consumer Terms and Conditions, which are available at:  <a href="https://www.laredoute.co.uk/terms.aspx">https://www.laredoute.co.uk/terms.aspx</a></p> <p>g. Prize can be redeemed against any delivery fees.</p> <p>h. Prize can be redeemed against full priced and sale items.</p> <p>i. No expiry date for when the voucher must be used by.</p>
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### General myJet2Perks Prize Terms and Conditions

1. Entrants to this prize draw must be myJet2 members logged into myJet2 on the Jet2 app, residents of the UK or the Channel Islands and must be aged 18 years or over. Employees and officers of Jet2holidays Limited, Jet2.com Limited, Jet2 plc, employees and officers of the Prize Provider or any companies within the same group or any organisation professionally involved with the prize draw (or in each case, their close relatives) are not eligible to enter. An entrant may only be entered into the prize draw once.

#### How to enter:

2. Jet2 will host a landing page in the Jet2 app.
3. To enter this prize draw you must log onto myJet2 within the Jet2 app and click to enter the prize draw by following the relevant URL and enter your details before the closing time and date detailed in the Specific Details box above.
4. Jet2 shall not be responsible for and shall not have to accept entries which do not reach it before the closing time or are illegible, incomplete or corrupted.

#### Choosing a Winner:

5. The winner(s) will be randomly selected through a computer-generated process.

6. If a winner cannot be contacted or is not available, we reserve the right to select another winner from the valid/correct entries that were received.
7. Winners must have a valid email address to claim their prize.
8. If a prize is not accepted by the applicable date, it will be deemed forfeited and Jet2 reserves the right to award a prize to another randomly selected entry.

#### General

9. This prize is provided by the Prize Provider detailed above. For any complaints, issues or other communication regarding the prize, please contact the Prize Provider. All prizes are provided without warranty from Jet2 (although please note, certain products may benefit from a warranty provided by the third-party retailer or manufacturer). Insofar as permitted by law, Jet2 will not accept any liability for or arising from the prizes.
10. Jet2 reserves the right (but shall be under no obligation) to substitute the prize or any element of the prize with an alternative at any time to the equivalent prize value or at its discretion, the cash value of the prize or element of the prize being substituted.
11. The prize and each element of the prize is non-transferable and may not be exchanged for cash.
12. No element of the prize may be changed by the winner.
13. Entrants' details will be used to administer the prize draw and Jet2 will pass the winners' details to the prize provider for fulfilment of the prize. Details will be used in accordance with the Jet2 privacy policies (see <https://www.jet2holidays.com/privacy-policy> and <http://www.jet2.com/privacy>).
14. When entering a myJet2Perks prize draw, entrants may be invited to opt in to receiving marketing from the Prize Provider. If entrants choose to opt in, their details will be passed by Jet2 to the Prize Provider for the purposes of marketing.
15. Jet2 may in its absolute discretion change these terms and conditions or extend the prize draw without notice at any time. Jet2 may cancel a prize draw without prior notice in the event of circumstances arising beyond its control.
16. Where Jet2 makes any changes to the prize, no compensation or cash equivalent will be available. Jet2 will not be liable for any cancellations or changes to the prize draw or any prize, or for any loss or damage. Nothing in these terms shall exclude or limit the liability of Jet2 in relation to personal injury or death caused by Jet2 negligence or for fraud.
17. If any person enters or attempts to enter the prize draw in a manner which Jet2 determines is: (a) contrary to these terms; (b) by its nature is inconsistent with the spirit of the prize draw; and/or (c) unjust to other participants, then such person may be disqualified from the prize draw at Jet2's sole discretion and may be required to return any prizes already awarded. This may include without limitation participation by professional competitors, tampering with the operation of the prize draw, cheating, hacking, deception or any other actions which disadvantage (or are intended to disadvantage) other participants and/or Jet2. Where Jet2 determines that any actions have impaired the prize draw, Jet2 may, at its sole discretion take such steps as it deems reasonable to resolve any problems arising from such actions, including:
  - (a) repeating or adding further stages to the prize draw; or
  - (b) in the event of disqualification, awarding the prize to a/other runner(s) up, another entry drawn at random or the next entry with the highest number of votes (as applicable).
18. These terms are subject to English Law and by entering this prize draw you submit to the exclusive jurisdiction of the courts of England.