

## **Terms & Conditions – VIBE BY Jet2holidays Love Island Prize Draw**

This prize draw is promoted and administered by Jet2holidays Limited (registered number: 04472486) whose registered office is at Low Fare Finder House, Leeds Bradford Airport, Yeadon, Leeds, West Yorkshire, LS19 7TU ("Jet2holidays", "we" or "us"). By entering the prize draw, you are deemed to accept these terms:

1. There will be one prize draw to win tickets to the Love Island final and a VIBE holiday.
2. This prize draw opens at 9.30am on Monday 6th June 2022 and closes at 8.15am on Monday 18th July 2022.
3. Entrants to this prize draw must be residents of the UK, the Channel Islands or the Isle of Man and must be aged 18 years or over. Employees and officers of Jet2holidays, Jet2.com Limited ("Jet2.com"), Jet2 plc or any companies within the same group or any organisation professionally involved with the prize draw (or in each case, their close relatives) are not eligible to enter. An entrant may only enter the prize draw once. If multiple entries are received from the same entrant, only the first entry will be counted.

### **How to enter:**

4. To enter this prize draw you must enter and successfully submit your details on the Love Island TV competition form on the prize draw website: [Jet2holidays.com/loveisland](http://Jet2holidays.com/loveisland) before the closing time and date detailed in paragraph 1 above.
5. Jet2holidays shall not be responsible for and shall not have to accept entries which do not reach it before the closing time or are illegible, incomplete, or corrupted.

### **Choosing a Winner:**

6. There will be 5 lucky winners of the prize draw.
7. The winners will be randomly selected through a computer-generated process.
8. The winners of the prize draw will be notified by email or using the other contact details provided to us within 24 hours after the closing time for the prize draw. We will try our best to contact the winners during the specified time. If a winner cannot be contacted or is not available, we reserve the right to select another winner from the valid/correct entries that were received.
9. The winners will be required to confirm acceptance of their prize within 72 hours of having been notified. If a winner has not claimed their prize by the date specified, we reserve the right to select another winner from the valid/correct entries that were received. Winners must have a valid email address to claim their prize. Once a winner has confirmed acceptance of the prize, Jet2holidays will transfer their details to Element (who will organise and provide the ITV Prize (as defined below) on behalf of ITV). Element will get in touch with the winners to organise the ITV Prize.
10. For transparency we will generally publish the surname and county of prize winners online. However, if you are a winner and you object to us doing this or would like us to reduce the amount of information we publish, then please let us know when claiming your prize.

### **The Prize:**

11. Each winner will win:
  - (a) Jet2holiday Prize: A VIBE holiday which will be provided by Jet2holidays which includes the following:
    - i. a four-night holiday for two adults (both of whom must be over the age of 18 at the date of departure) in an Island Suite with Beach View and VIP Experience room on an all-inclusive basis at BH Mallorca, Majorca from 2nd August – 6th August 2022. This prize also includes, transfers from Caleia Talayot Spa Hotel in Cala Millor on 2nd August to BH Mallorca and transfers to the overseas airport from BH Mallorca on 6 August.

(b) "ITV Prize": 2 Love Island live final tickets per winner, including flights and accommodation (which will be provided by Element on behalf of ITV) which includes:

- i. UK travel allowance of £100 per person;
- ii. Overnight accommodation at Hampton by Hilton London Stansted Airport the night prior to departure, if required;
- iii. Return Jet2 flights from London Stansted to Palma, Mallorca (includes one item of 10kg hand luggage and one item of 22kg hold luggage per person)
- iv. 2 nights' hotel accommodation from Sunday 31st July to Tuesday 2nd August at 4\* Caleia Talayot Spa Hotel in Cala Millor in double/twin rooms (2 people per room) on half board basis (daily breakfast and dinner at the hotel) which includes:
  - Welcome drinks and snacks at hotel on 31st July (1 – 2 hours from arrival time of 12:00-12:30 pm) (Includes selection of fruit, canapés, ham, cheese, soft drinks, Cava and beer)
  - a selection of snacks and nibbles and 2 – 3 glasses of wine/beer per person
  - Hire time: 8:00pm – 9:30pm
- v. Private hire of the terrace (to be shared with the other prize winners) at Restaurant Sa Punta Mallorca for pre-drinks prior to the Love Island final on 1st August which includes:
  - a selection of snacks and nibbles and 2 – 3 glasses of wine/beer per person
  - Hire time: 8:00pm – 9:30pm
- vi. Private coach hire (to be shared with the other prize winners) on the evening of the Love Island final (1st August - based on 5 to 6 hour hire). Journeys as follows:
  - Hotel to Restaurant Sa Punta for pre-drinks
  - Restaurant Sa Punta to Love Island villa
  - Love Island villa to hotel
- vii. Selection of snacks and soft drinks for the coach journey to/from the villa
- viii. Travel insurance for the ITV Prize only
- ix. Full winner management prior to travel
- x. On-site event management from 2 x Element Event Managers, throughout trip (includes travel, accommodation and expenses)
- xi. Travel prizes in UK and abroad, which are provided as part of the ITV Prize, are protected by Element London ATOL 10207/ABTA Y2441

**Prize Terms:**

The following terms apply to the Jet2holidays Prize detailed at 11(a) above:

12. Transfers from the airport in the UK are not included. No optional flight/board/transfer/accommodation supplements are included in the prize. Travel insurance is not included for the Jet2holidays Prize. Winners are advised to take out their own insurance.

13. If a prize is not booked by the applicable date, it will be deemed forfeited and Jet2holidays reserves the right to award a prize to another randomly selected entry.

14. The prize is subject to these terms and conditions and the Jet2holidays' and Jet2.com's terms and conditions (together the "Terms and Conditions") which can be found at <http://www.jet2holidays.com/terms-and-conditions> and <http://www.jet2.com/terms> respectively. The Jet2holiday Prize shall not constitute a 'package' under the Package Travel and Linked Travel Arrangements Regulations 2018 (the "Regulations") and the Regulations shall not apply, nor shall the applicable provisions of the Terms and Conditions which relate to the Regulations. In the event of any conflict between the Terms and Conditions, and these prize draw terms and conditions, these prize draw terms and conditions will take precedence.

15. The prize is subject to availability. Prize flights are limited on the flights operated by Jet2.com and may be unavailable even if there is general availability on a particular flight.

16. Jet2holidays reserves the right (but shall be under no obligation) to substitute the prize or any element of the prize with alternative dates/property/destinations/transfers/ at any time to the equivalent prize value or at its discretion, the cash value of the prize or element of the prize being substituted.

17. Jet2holidays reserves the right to amend or cancel the flights or holiday for any reason without prior notice. Please note that flight schedules are not guaranteed.

18. The prize duration may not be extended and no element of the prize may be changed by the winner. Additional passengers outside the maximum amount permitted in the prize details may not be booked onto the prize booking.

**The following terms apply to the ITV Prize detailed at 11(b) above:**

19. The ITV Prize and each element thereof are provided entirely by Element on behalf of ITV and Jet2holidays shall have no liability for any complaints, claims, disputes or liability that arise from the winner's party related to the Love Island tickets.

20. Trip to take place on set dates in line with Love Island Final and no other dates are available.

21. Access to the villa for the live final is at the sole discretion of ITV. ITV reserves the right to refuse admission to the live final or to remove any winner or guest from the Love Island villa in the event that they are under the influence of alcohol or drugs on arrival at the Love Island villa or for reasons of public safety or for any unacceptable behaviour likely to cause damage, nuisance, embarrassment or injury or that their behaviour might otherwise disturb the filming of the live final in any way. ITV's decision in respect of the same is final.

22. It is the responsibility of the winner to inform Licensor of any wheelchair or similar access requirements for the winner and/or their guest when taking up the prize, and to adhere to any applicable health and safety guidelines

23. Flights available from London Stansted only.

24. Both winner and guest must be over the age of 18.

25. A valid credit or debit card will be required for security deposit purposes when checking into hotel accommodation.

26. Hotel accommodation is based on two people sharing a double/twin room.

27. Hotel will be selected at the prize provider's sole discretion.

28. Flights include one piece of 10kg hand luggage and one piece of 22kg hold luggage per person and flights will be subject to Jet2.com's terms and conditions which can be found at <http://www.jet2.com/terms>.

29. Flight routing selected by the prize provider and no other routings are available.

30. All elements of the prize must be taken at the same time.

31. Travel insurance is subject to restrictions and the terms and conditions of the insurance provider. It is the responsibility of the winner and/or their companion(s) to meet any additional costs relating to obtaining insurance cover for any pre-existing medical condition and for any additional costs as may be specified where the winner and/or their companion(s) are aged 70 or over.

32. All winners and guests will be required to follow all production requirements relating to Covid-19 protocols which may include showing proof of NHS approved Covid-19 full vaccination (with the second dose at least fourteen (14) days prior to the event); submitting to a lateral flow test on-site administered by the on-site medical staff; showing proof of natural Covid-19 immunity based upon a positive PCR test within one hundred and eighty (180) days of the event (including any required self-isolation period following the result); social distancing and/or wearing a face covering. If any winners or companions are exempt from vaccination and/or testing and/or wearing of a face covering, access to Love Island villa set is subject to any of ITV's health and safety requirements. Should any winner or guest test positive for Covid-19 on-site, they will not be granted entry to the villa. If any winner or guest experiences Covid-19 symptoms, tests positive in the ten (10) days prior to the event or are not vaccinated and come into contact with someone who has symptoms or has tested positive for Covid-19, they will not be able to redeem the prize and no alternative prize will be offered.

33. In the event that the Prize is unable to be fulfilled due to reasons relating to the COVID-19 pandemic or any other reason (as determined by Jet2holidays or ITV in its sole discretion), ITV may hold a Love Island final screening party in London and will offer the winners and their guest attendance at that event with return travel from a UK airport or train station and one (1) nights' accommodation in a 5-star hotel (all as determined by Licensor in its sole discretion) ("Alternate Prize").

34. The Prize Provider for the ITV Prize is Element London Ltd. Any personal data submitted by the winner to the Prize Provider will be treated in accordance with Prize Provider's privacy policy, which is accessible at <https://element-london.com/element-london-privacy-policy-travel-english/>

**The following terms apply to all Prizes:**

35. The prize and all its elements are subject to availability. If the date of the Love Island Final is changed, both the ITV Prize and Jet2holidays Prize may be amended to align with the new dates.

36. The prize and each element of the prize is non-transferable and may not be exchanged for cash.

37. Once you have made your booking, you cannot make any amendments.

38. Unless otherwise detailed above, the prize excludes domestic ground transfers, additional meals and drinks, excursions, attractions, treatments, car hire, visas, personal expenses and anything not expressly included in the prize.

39. It is the responsibility of the winners and their guests to ensure compliance with UK and Spanish travel and entry requirements, including but not limited to any vaccination or testing requirements. Information on Spanish entry requirements can be found here: <https://www.gov.uk/foreign-travel-advice/spain/entry-requirements>. Please note that entry requirements based on public health policies may change over time.

40. All passengers must have a valid passport to travel, and must meet all relevant visa and/or other entry requirements including any medical/health screening requirements or similar.

41. Prize must be taken in accordance with government guidelines and COVID-19 rules and restrictions in place at the time of travel. The arrangement and additional costs for any COVID-19 testing or other expenses that may be incurred are the sole responsibility of the winner and guest.

42. The Prize may only be taken by the prize draw winner along with any accompanying passenger(s) notified to Jet2holidays in the relevant booking (the "guests"), subject to the maximum number of passengers specified within the prize details. Flights must be taken by all passengers at the same time from the same airport.

**General:**

43. Entrants' details will be used to administer the prize draw. Details will be used in accordance with the Jet2holidays privacy policy (see <https://www.jet2holidays.com/privacy-policy>). Winners details will be transferred to ITV and/or Element for administration of the prize.

44. When entering the Prize Draw entrants will be invited to opt in to receiving marketing from Jet2holidays. If entrants choose to opt in, their details will be retained by Jet2holidays for the purposes of marketing (which may include activities such as passing on information about deals, offers and promotion codes from Jet2holidays).

45. Jet2holidays may in its absolute discretion change these terms and conditions or extend the prize draw without notice at any time. Jet2holidays may cancel a prize draw without prior notice in the event of circumstances arising beyond its control.

46. Where Jet2holidays makes any changes to the prize (including dates of travel), no compensation or cash equivalent will be available. Jet2holidays will not be liable for any cancellations or changes to the prize draw or any prize, or for any loss or damage. Nothing in these terms shall exclude or limit the liability of Jet2holidays in relation to personal injury or death caused by Jet2holidays negligence or for fraud.

47. If any person enters or attempts to enter the prize draw in a manner which Jet2holidays determines is: (a) contrary to these terms; (b) by its nature is inconsistent with the spirit of the prize draw; and/or (c) unjust to other participants, then such person may be disqualified from the prize draw at Jet2holidays' sole discretion and may be required to return any prizes already awarded. This may include without limitation participation by professional competitors, tampering with the operation of the prize draw, cheating, hacking, deception or any other actions which disadvantage (or are intended to disadvantage) other participants and/or Jet2holidays. Where Jet2holidays determines that any actions have impaired the prize draw, Jet2holidays may, at its sole discretion take such steps as it deems reasonable to resolve any problems arising from such actions, including:

(a) repeating or adding further stages to the prize draw; or

(b) in the event of disqualification, awarding the prize to a/other runner(s) up, another entry drawn at random or the next entry with the highest number of votes (as applicable).

48. Please note, ITV and Element will provide the ITV Prize, but will not administer the prize draw.

49. Please note that Facebook, Twitter, and Instagram are not responsible for any element of this promotion and have in no way sponsored, endorsed or administered this promotion.

50. These terms are subject to English Law and by entering this prize draw you submit to the exclusive jurisdiction of the courts of England.